

1. Please confirm your overall spending on Translation and Interpreting Services, for each of the financial years:

a. 2020-2021:

b. 2022-2023:

Under section 21 of the Act, we are not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available on the following website:

[Translation and Interpreting Services \(951A/23\) - Freedom of Information - West Midlands Police \(west-midlands.police.uk\)](https://www.west-midlands.police.uk)

2. Please provide a breakdown of languages for the last 12 months

As above

3. What languages were your suppliers not able to supply in 2022?

As per Q1

4. Which external supplier(s) do you currently use to deliver your interpreting and translation services?

As per Q1

5. Are you able to provide approximate fee / interpreting session for:

a. In-person/face to face interpreting

This information is exempt by virtue of S43 – Commercial Interests

b. Telephone interpreting

As 5a above

c. Video interpreting

As 5a above

6. If you outsource the provision of interpreting services to an external provider, could you please confirm:

a) Whether the provider was contracted via a national framework? If so, which one?

Please see answer to question 8

b) When does the current contract expire?

As per Q1

c) Is there is an exclusivity clause, which would prevent you from piloting new cost saving interpreting services during the duration of your contract with your existing provider?

As 5a above

7. From which budget within your organisation are interpreting services funded? - **Custody**

8. Where do you advertise your tenders? If you do not do a full tender / which frameworks would you use?

Leicestershire Police were the lead force for the Midlands Region but the tender process was conducted through the Blue light e-tendering portal

9. What is the start and end date for either the framework or direct contracts you have with interpreting and translation supplier(s)?

Commenced on 1st October 2021. See answer 6b above for end date

10. Please provide the name and email of the contract manager for the service -

Neil Thompson – please see the following for contact details: [Contact Us | West Midlands Police \(west-midlands.police.uk\)](#)

11. If we would like to engage in conversation with a member of staff in your organisation to discuss the innovation we propose to develop, who would be the most suitable person to approach?

As above