

1. ***The total number of civil orders issued by your force broken by year from 2018 to the most recent data available. If possible, I would appreciate it if this could be broken down by type of civil order issued.***

Clarification:

I was hoping for the request to cover all types of civil order notices, but if that is not possible it would be acceptable to limit the response to focus just on civil injunctions, community protection notices and criminal behaviour orders. I also have no preference between orders issued by the force or those actually made – ideally would love to see figures for both – but if one is infeasible then I am happy to go with whichever allows the request to stay workable within the limits of the act.

Since 2018 there have been:

135 x Community Protection Notices

27 x Criminal Behaviour Orders

15 x full ASB injunctions granted

2. ***The total number of complaints that were logged against officers at your force by year from 2018 to the most recent data available, if feasible, broken down by the nature of category of the complaint.***

Information prior to February 2020 would exceed the appropriate limit (FOIA, s.12). Please see covering letter for further details.

TOTAL COMPLAINTS 2020 (from 01/02/2020)

1,743 complaints

TOTAL COMPLAINTS 2021

2,454 complaints

TOTAL COMPLAINTS 2022

1,966 complaints

TOTAL COMPLAINTS 2023 (dated up to 11/09/2023)

1,251 complaints

3. ***A breakdown of the outcomes of those complaints – i.e. how many led to, say, misconduct hearings or criminal prosecutions, how many led to investigations or how many had no further action taken – similarly broken down by year, as above.***

Please note that an investigation is not an outcome, it is part of the process. However, we have provided below a separate list of the number of complaints that became investigations and also a list of all case outcomes and, where necessary, actions that followed (e.g. dismissal). As a result, the counts below will not match with the counts provided for question 2 above, however all data below has been drawn directly from the data above.

With regard to outcomes, please be advised that where an outcome is BLANK this can be because either a case is ongoing or because there is no action and the field has not been filled in.

INVESTIGATIONS (From 01/02/2020 - 11/09/2023)

2020 = 70

2021 = 69

2022 = 86

2023 = 31

OUTCOMES 2020

Ongoing = 16

OUTCOME	COUNT
Case to answer	8
Disapplication - by Force	3
Local Resolution - by Division	12
Local Resolution - by LPB	1
Local Resolution - by PSD	7
No case to answer	5
No further action required	106
Not determined if the service acceptable	1
Not Resolved - moved to Schedule 3	1
Not Resolved - NFA	143
Not Upheld - by Division	6
Not Upheld - by IOPC	1
Not Upheld - by LPB	6
Not Upheld - by PSD	38
Resolved	1,167
Special Requirements	1
The service provided was acceptable	164
The service provided was not acceptable	25
Upheld - by PSD	9
Withdrawn	8
Withdrawn - by Force	4
BLANK	26

ACTION	COUNT
Final Written Warning	1
Not Proven	1
Would Have Been Dismissed	1
Written Warning	1
No action	1,739

OUTCOMES 2021

Ongoing = 33

OUTCOME	COUNT
Case to answer	7
De Recorded	57
No case to answer	2
No further action required	157
Not determined if the service acceptable	5
Not Resolved - NFA	58
Not Upheld - by PSD	6
Resolved	1,868
The service provided was acceptable	211
The service provided was not acceptable	42
Withdrawn	7
BLANK	33

ACTION	COUNT
Final Written Warning	1
No Action	1
Would Have Been Dismissed	2
Written Warning	1
BLANK	2,448

OUTCOMES 2022

Ongoing = 102

OUTCOME	COUNT
Case to answer	1
De Recorded	10
No case to answer	3
No further action required	85
Not determined if the service acceptable	37
Not Resolved - NFA	44
Resolved	1,167
The service provided was acceptable	453
The service provided was not acceptable	59
Upheld - by PSD	1
Withdrawn	2
BLANK	103

No complaints had actions in 2022

OUTCOMES 2023

Ongoing = 181

OUTCOME	COUNT
De Recorded	4
No further action required	22
Not determined if the service acceptable	38
Not Resolved - NFA	28
Resolved	792
The service provided was acceptable	144
The service provided was not acceptable	37
Withdrawn	4
BLANK	181

No complaints had actions in 2023

4. *The total number of both 'mandatory' and 'voluntary' referrals to the IOPC of cases involving officers or staff from your force broken by year from 2018 to the most recent data available. In the case of 'voluntary' referrals, if possible, a wider breakdown of the outcomes of those referrals would be appreciated (i.e. how many led IOPC to launch its own investigation, how many led to the IOPC to supervise a force professional standards investigation or how many cases where the IOPC declined to have input into the case in question)*

Please find this information below and note that some ongoing cases have a decision.

2020 REFERRALS & OUTCOMES (1 case ongoing)Mandatory referrals = 164

- Force Deal = 39
- Independent = 46
- Local = 78

Voluntary referrals = 14

- Force Deal = 1
- Independent = 8
- Local = 5

2021 REFERRALS & OUTCOMES (20 cases ongoing)Mandatory referrals = 195

- Directed = 4
- Force Deal = 61
- Independent = 34
- Local = 96

Voluntary referrals = 11

- Force Deal = 1
- Independent = 4
- Local = 6

2022 REFERRALS & OUTCOMES (58 cases ongoing)

Mandatory referrals = 176

- Directed = 1
- Force Deal = 37
- Independent = 26
- Local = 107

Voluntary referrals = 5

- Independent = 1
- Local = 4

2023 REFERRALS & OUTCOMES (143 cases ongoing)

Mandatory referrals = 191

- Decision pending = 1
- Force Deal = 36
- Independent = 16
- Local = 123

Voluntary referrals

- Local = 2