

REQUEST

Office and building cleaning – Service contract that is focused around office, commercial and building cleaning services.

Lift service and maintenance – Service contract for lift service and maintenance.

Food – Service contract that is focused around catering services.

General waste services contracts – The organisation's primary general waste service contract.

Laundry services - where clothes and linen can be washed and ironed.

1.Contract profile questionnaire for each type of contract:

2.Supplier/Provider of the services

3.Total Annual Spend – The spend should only relate to each of the service contracts listed above.

4.A description of the services provided under this contract please includes information if other services are included under the same contract.

5.The number of sites the contract covers

6.[ONLY FOR LIFT CONTRACT] The Brand name of the type of lifts used by the organisation

7.The start date of the contract

8.The end date of the contract

9.The duration of the contract, please include information on any extensions period.

10.Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address.

Please see table below.

1.Requirement/Service Contract	Office and Building Cleaning	Lift Service & Maintenance	Food - Catering Services				General Waste Services	Laundry Services
2. Service/Provider	In-house Cleaners Employed	Concept Elevators (UK) Ltd	Baguette du Maison 2 Ltd	Baguette du Maison 2 Ltd	Brunch Bite Ltd	BaxterStorey Ltd	Our waste is services are predominantly undertaken by Local Authorities, with the exception of the following: Solihull – who are serviced by Veolia Sandwell – serviced by Serco Coventry – Serviced by Tom White Ltd	Elis
3.. Total Annual Spend	Not Applicable	£50,000.00	Zero Cost Contract	Zero Cost Contract	£155,000	115400	183000	£60,000.00

4.. Description of the Services	Not Applicable	The Contract is for the provision of a maintenance service on the Lift Installations within designated buildings around the force. The Contract is also for the provision of planned preventative maintenance, reactive (repair) maintenance and improvement/alteration activities.	Catering Services – Lloyd House Café service	Catering Services – Tally Ho Café service	Catering Hospitality Conference, event, packed lunches, and 24/7 emergency response service	Catering Services at Albrighton POT Café service	All Waste Services - Service Level Agreements are in place, which are renewed annually.	The Contract is for the provision of Laundry and Dry Cleaning Services, and covers all operational buildings within the Force area.
5.. Total Number of Sites Contract Covers	Not Applicable	33	One	One	Approximately 80 venues across the whole of the West Midlands, plus events such as major incidents and sporting fixtures.	One	Approx. 55	53

6.. Brand Name of Type of Lifts Used		Kone, Excelsior, Kalea, Thyssen Krupp, Doppler, Orona, Evans, Otis, Furse, Schindler, Lodige						
7.. Contract Start Date	Not Applicable	01-Oct-20	01-Oct-15	28-Feb-22	01-Oct-19	01-Oct-19	01-Apr-23	01-Oct-19
8.. Contract Expiry Date	Not Applicable	30-Sep-23	30-Sep-23	30-Sep-23	30-Sep-23	30-Sep-23	31 Apr 2024	30-Sep-23
9.. Duration of Contract	Not Applicable	Extended to 30 Sep 2025	Extended to 30 Sep 2024	Extended to 30 Mar 2024 with option to extend for further 6 months to 30 Sep 2024	Extended to 30 Sep 2024	Extended to 30 Sep 2024	Annual Service Level Agreement	Extended to 30 Sep 2024
10.. WMP Contact	Not Applicable	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk	procurement@westmidlands.police.uk