

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- **Server Hardware Maintenance-** contracts relating to the support and maintenance of the organisation's physical servers.
- **Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)**
- **Storage Area Network Maintenance/Support (EMC, NetApp etc)**

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: Please provide me with the contract title.

Please see answer to question 3

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

Please see answer to question 3

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Capita – Standalone Hardware
HPE – ██████████ Storage
Police Digital Service – ██████████ Virtualisation

4. Brand: Please state the brand of hardware or software

HPE, ██████████

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

Windows Servers 2012, 2016 and 2022; Solaris 10 and 11

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Capita – £213,564
HPE – £144,542
PDS – £133,370

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

Capita – 12 Months
HPE – 5 Years
PDS – 3 Years

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Capita – 31/03/24
HPE - September 2027
PDS - 31/12/24

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

6 months before the expiry of each contract

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

September 2022

11. Number of Physical Server: Please can you provide me with the number of physical servers.

150

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

900

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Capita – contract for extended hardware support for servers where support from vendor is not available
HPE – server and storage purchase and support contract
PDS – contract for purchase of [REDACTED] virtualisation licenses and support

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

[REDACTED] - Infrastructure Manager for all of the above.
Contact details: <https://www.west-midlands.police.uk/contact-us>