

REQUEST**1. Incumbent Supplier: Please can you provide names of the current supplier(s) for the following contracts where applicable:**

- **Command and Control** - Control Works including Support & Maintenance (Command & Control replacement)
SSS Public Safety Ltd (formerly CAPITA) via SCC PLC
Start / Go live 2019-06-30
End 2029-06-30
Review date 2027-01-02

- **CRM (Contact Management)** - We do not specifically employ. The closest application would be our Command and Control functionality

- **Radio (ICCS)** - Integrated Communications & Control System
Maintenance of - SSS Public Safety Ltd
Start 2021-12-01
End 2026-11-30
Review date – 2025-09-30

- **Telephony** - Telephony Network Support Services - Maintel Europe Ltd
Start 2020-01-01
End 2023-12-31 with an option to extend for a further 12months to 2024-12-31
Review date – 2023-06-01

Telephony - Single Telephone Number, Line Rental & Call Charges - Virgin Media Business
Start 2021-01-01
End 2026-12-31
Review date – 2025-12-31

Telephony - ANPR -Wireless Logic Limited
Start 2023-02-01
End 2026-01-31
Review date – 2025-01-31

The specifics of the products provided is exempt by virtue of the following exemptions

Section 31 (1) (a) (b) (Law enforcement)

Telephony Line Rental BT Accumulate
Start 2012-06-20
End 2024-06-19
Review date – 2023-09-19

- **GIS (Mapping)**

MapInfo
Web Mapping software - 3-year Licence,
Support & Maintenance - Mapchester Limited
Start 2022-04-01

End 2024-03-31 with an option to extend for a further 12months to 2025-03-31
Review date 2023-12-31

The software version is exempt by virtue of the following exemptions

Section 31 (1) (a) (b) (Law enforcement)

MapInfo -Licence, Support & Maintenance –
Mapchester Limited –
Start 2023-04-01
End 2024-03-31
Review date 2023-12-31

The software version is exempt by virtue of the following exemptions

Section 31 (1) (a) (b) (Law enforcement)

2. Contract Duration: Please state the contract duration including the start date for each of the systems contracted in Question 1.

- **Command and Control**
- **CRM (Contact Management)** We do not specifically employ. The closest application would be our Command and Control functionality
- **Radio (ICCS)**
- **Telephony**
- **GIS (Mapping)**

As detailed above in Question 1.

3. Contract Expiry: Please state the date when the contract expires for each of the systems contracted in Question 1. Please also include any options for contract extensions.

- **Command and Control**
- **CRM (Contact Management)** We do not specifically employ. The closest application would be our Command and Control functionality
- **Radio (ICCS)**
- **Telephony**
- **GIS (Mapping)**

As detailed above in Question 1.

4. Contract Review: Please state the date of when each of the systems contracted in Question 1 will be reviewed.

- **Command and Control**
- **CRM (Contact Management)** We do not specifically employ. The closest application would be our Command and Control functionality
- **Radio (ICCS)**
- **Telephony**
- **GIS (Mapping)**

As detailed above in Question 1.

