

FOI Request Reference: 262A/23

1. Telephony and UC/ Collaboration

a. Please confirm the manufacturer of your telephony system(s) that are currently in place.

This information is exempt by virtue of Section 31 – Law enforcement (see covering letter for details)

b. When is your contract renewal date?

31/12/2024

c. Who maintains your telephony system(s)?

This information is exempt by virtue of Section 31 – Law enforcement (see covering letter for details)

d. Do you use Unified Communications or Collaboration tools?

Yes

e. If so, which ones?

This information is exempt by virtue of Section 31 – Law enforcement (see covering letter for details)

2. Microsoft

a. What Microsoft 365 licence do you have across the business e.g. E3, E5.

E3 with E5 security

b. Which partner looks after your Microsoft tenant?

It is in-house

c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?

We host applications both on-premise and cloud. In cloud we host application in public and private cloud.

3. Storage

a. Does your organisation use on-premise or cloud storage or both?

Both

b. Please confirm the on-premise hardware manufacturer.

This information is exempt by virtue of Section 31 – Law enforcement (see covering letter for details)

c. Please confirm your cloud storage provider.

This information is exempt by virtue of Section 31 – Law enforcement (see covering letter for details)

d. What is your annual spend on cloud storage?

Approx £95,000 per annum

e. How do you back up your data and with who e.g. Backup as a Service.

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