

**REQUEST**

I would like to know, from the start of 2021 up to now:

The total number of 999 calls to West Midlands Police that were abandoned?  
(abandoned meaning the caller had hung up before the call was answered by a call operator)

I would like this data to be broken down separately for each month starting from January 2021 up to now.

<b>Calls Answered</b>		<b>Abandoned Calls</b>	
<b>Year</b>	<b>Number</b>	<b>Year</b>	<b>Number</b>
Jan-21	52523	Jan-21	820
Jan-22	64973	Jan-22	2238
Feb-21	49438	Feb-21	573
Feb-22	61332	Feb-22	2275
Mar-21	57298	Mar-21	575
Mar-22	68122	Mar-22	5137
Apr-21	59144	Apr-21	602
Apr-22	67875	Apr-22	6164
May-21	65401	May-21	1082
May-22	73417	May-22	9538
Jun-21	67955	Jun-21	2343
Jun-22	75089	Jun-22	10596
Jul-21	72932	Jul-21	4300
Jul-22	79058	Jul-22	8467
Aug-21	66761	Aug-21	1879
Aug-22	78356	Aug-22	5910
Sep-21	69913	Sep-21	2129
Sep-22	68674	Sep-22	3495
Oct-21	69439	Oct-21	2041
Nov-21	65601	Nov-21	2462
Dec-21	67831	Dec-21	3167
<b>Total</b>	<b>1401132</b>	<b>Total</b>	<b>75793</b>