

REQUEST

How many complaints about police officers and police staff were made by people who were deaf or hard of hearing in 2020 and 2021?

17

Can you provide a breakdown of the categories of complaint?

Allegations	
Delivery of duties and service	14
Discriminatory behaviour	2
Individual behaviours	3
Other	1
Police powers, policies and procedures	4

and provide a sample of 5 case summaries?

Summaries
█ complains about the way in which █ case has been handled
█ complains that an officer has bullied and intimidated █ to surrender █ for arrest via email to █ and by speaking to █ █ about █
Lack of investigation
█ states that when █ rang 999 the handler asked for the victims and suspects ethnicity and believes this is why the operator failed to despatch officers. █ alleges that the assault █ reported has not been dealt with because of █ ethnicity.
Officers incivility during a traffic stop