



# Crown Commercial Service

G-Cloud 12 Call-Off Contract

This Call-Off Contract for the G-Cloud 12 Framework Agreement (RM1557.12) includes:

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This form has been provided by Amazon Web Services EMEA SARL, UK Branch (“Supplier” or “AWS”) to accommodate the procurement process for G-Cloud Framework 12. Supplier has prepopulated the form for the benefit of the Buyer with terms found in green. Fields marked highlighted in yellow are to be completed by the Buyer, and fields in grey are to be completed by the Supplier.

This is a legally binding document and therefore the Buyer should seek its own independent legal advice if there is any doubt in respect to the terms set out in this document.  
If there are any questions about completing this form, please contact:

[Redacted contact information]



## Part A: Order Form

Buyers must use this template order form as the basis for all call-off contracts and must refrain from accepting a supplier's prepopulated version unless it has been carefully checked against template drafting.

<b>Digital Marketplace service ID number</b>	As listed in Schedule 1
<b>Call-Off Contract reference</b>	WMP0477
<b>Call-Off Contract title</b>	Public Cloud Services
<b>Call-Off Contract description</b>	Provision of Public Cloud Services
<b>Start date</b>	01 February 2021
<b>Expiry date</b>	31 January 2024
<b>Call-Off Contract value</b>	<p>The value of the Buyer's estimated spend under this Call-Off Contract is [REDACTED]</p> <p>The Buyer shall pay the following:</p> <p>[REDACTED]</p> <p>together, the "Spend Commitment". The Spend Commitment shall be the minimum spend in this Call-Contract.</p> <p>To the extent that the Buyer's use of the Services exceeds the value for any Year, the Buyer shall be liable to the Supplier for such additional sums, in accordance with the processes set out in Part B Clause 7.</p>
<b>Charging method</b>	Invoice
<b>Purchase order number</b>	TBC

This Order Form is issued under the G-Cloud 12 Framework Agreement (RM1557.12).

Buyers can use this Order Form to specify their G-Cloud service requirements when placing an Order.



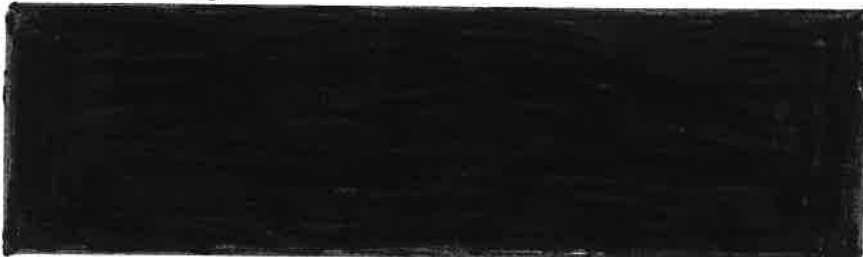
The Order Form cannot be used to alter existing terms or add any extra terms that materially change the Deliverables offered by the Supplier and defined in the Application.

There are terms in the Call-Off Contract that may be defined in the Order Form. These are identified in the contract with square brackets.

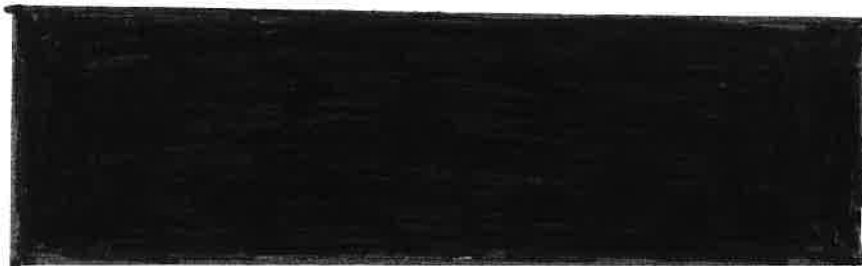
<b>From the Buyer</b>	Buyer's name: The Police and Crime Commissioner for West Midlands Buyer's phone: [REDACTED] Buyer's main address: Lloyd House Colmore Circus Queensway Birmingham, B4 6NQ
<b>To the Supplier</b>	Supplier's name: Amazon Web Services EMEA SARL, UK Branch Supplier's phone: N/A Supplier's address: 1 Principal Place Worship Street London EC2A 2FA Company number: FC034225  UK establishment number: BR019315 Luxembourg registration number: B 186284
<b>Together the 'Parties'</b>	

Principal contact details

**For the Buyer:**



**For the Supplier:**



## Call-Off Contract term

<b>Start date</b>	<p>This Call-Off Contract Starts on 01 February 2021 and is valid for 36 months</p> <p>[The date and number of days or months is subject to clause 1.2 in Part B below.]</p>
<b>Ending (termination)</b>	<p>The notice period for the Supplier needed for Ending the Call-Off Contract is at least 90 Working Days from the date of written notice for undisputed sums (as per clause 18.6).</p> <p>The notice period for the Buyer is a maximum of 30 days from the date of written notice for Ending without cause (as per clause 18.1).</p>
<b>Extension period</b>	<p>This Call-off Contract can be extended by the Buyer for zero period(s) of zero months each, by giving the Supplier no written notice before its expiry. The extension periods are subject to clauses 1.3 and 1.4 in Part B below.</p> <p>Extensions which extend the Term beyond 24 months are only permitted if the Supplier complies with the additional exit plan requirements at clauses 21.3 to 21.8.</p>

**Buyer contractual details**

This Order is for the G-Cloud Services outlined below. It is acknowledged by the Parties that the volume of the G-Cloud Services used by the Buyer may vary during this Call-Off Contract.

<b>G-Cloud lot</b>	<p>This Call-Off Contract is for the provision of Services under:</p> <ul style="list-style-type: none"> <li>• Lot 1: Cloud hosting</li> <li>• Lot 2: Cloud software</li> <li>• Lot 3: Cloud support</li> </ul>
<b>G-Cloud services required</b>	<p>The Services to be provided by the Supplier under the above Lot are listed in Framework Section 2 and outlined below:</p> <ul style="list-style-type: none"> <li>• Lot 1: Cloud compute infrastructure</li> <li>• Lot 2: BYOL Service</li> <li>• Lot 3: AWS Support, Managed Service, ProServe and Training</li> </ul> <p>The Buyer will receive a discount on the service charges in accordance with the mechanism set out in the OGVA Addendum for use of the Supplier's Services specified in Schedule 1.</p> <p>It is acknowledged that Supplier is unable to and has no responsibility in terms of limiting Buyer to a maximum quantity or value of Services purchased under this Call-Off Contract.</p> <p>Supplier Services will not include any Projects Specific IPRs or Background IPR that could be embedded in any potential Projects Specific IPRs.</p>
<b>Additional Services</b>	No additional services
<b>Location</b>	<p>The Services will be delivered to from the Supplier region(s) selected by Buyer upon each account creation.</p> <ul style="list-style-type: none"> <li>• Buyer is responsible for selecting the appropriate Supplier region. Supplier will not alter Buyer's selection.</li> <li>• Buyer will specify the Supplier region(s) where Buyer Data will be processed. Supplier will not move Buyer Personal Data unless described in the AWS Data Protection Addendum attached hereto in Appendix 3 to the Supplier Terms (the "GDPR DPA").</li> </ul>

<b>Quality standards</b>	The quality standards required for this Call-Off Contract are included in Supplier's Service Description documents listed in Schedule 1 to this Call-Off Contract and available on the Digital Marketplace.
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<b>Technical standards:</b>	<p>The technical standards used as a requirement for this Call- Off Contract are included in Supplier's Service Description documents listed in Schedule 1 to this Call-Off Contract and available on the Digital Marketplace.</p> <p>Supplier Staff Vetting Requirements: <b>No Supplier Staff Vetting Requirement</b></p>
<b>Service level agreement:</b>	<p>The service level and availability criteria required for this Call- Off Contract are included in Supplier's Service Description documents listed in Schedule 1 to this Call-Off Contract and available on the Digital Marketplace.</p>
<b>Onboarding</b>	<p><b>The onboarding plan for this Call-Off Contract is</b></p> <p>The Call-Off order will be tracked by a Supplier Account Manager. Buyer shall create an account and inform the Supplier Account Manager of the following;</p> <ul style="list-style-type: none"> <li>• Buyer's Name and Address</li> <li>• AWS Account ID</li> <li>• Buyer PO Number ( where applicable)</li> </ul> <p>Buyer must provide all necessary information requested in the first two bullets above so that the Supplier Account Manager can accept the Buyer's allocated PO Number. No Buyer PO Number will be accepted otherwise.</p> <p>For Professional Services and/or Training Services only, Buyer and Supplier will agree on one or more Statements of Work, which shall more specifically detail the scope of a particular requirement. Supplier will execute against this Call- Off Contract and the detailed requirements within the Statement of Work.</p> <p>For VMware Cloud on AWS, Buyer will complete and submit an order addendum to the Call off Contract in the form of a VMware Cloud on AWS Order request form (VMware Order Form) as provided by the Supplier. Information provided to the Supplier in the VMware Order Form will be shared with VMware. Upon receipt of the VMware Order Form, VMware will send the Buyer an e-mail with VMware on boarding instructions to the e-mail address listed on the VMware Order Form. Once the Buyer has completed the on boarding process with VMware, the Buyer may begin to provision VMware Cloud on AWS. All purchases of VMware Cloud on AWS will be made directly through a console provided by VMware.</p>

**Offboarding**

The offboarding plan for this Call-Off Contract is Buyer may terminate the relationship with Supplier for any reason by (i) providing Supplier with notice; and (ii) closing Buyer's account for all Services for which Supplier provides an account closing mechanism.

The Buyer agrees and acknowledges that the for the purpose of the exit plan requirements at clauses 21.3 to 21.8, the following provisions in this Offboarding section shall constitute the additional exit plan requirements and shall be the Buyer's sole exit plan.

Following termination or expiry of this Call-Off Contract and a written request from the Buyer to the Supplier, the Supplier is able to provide the following services to support the Buyer in transitioning from the Supplier's cloud service:

- Support from a Technical Account Management during the exit process.

The Buyer is required, in the written notice to the Supplier, to explicitly identify which of the services listed above it will require. The service level agreements, technical standards and quality standards for the services listed above are set out in the documents listed in Schedule 1 to this Call-Off Contract and available on the Digital Marketplace.

Following termination or expiry of this Call-Off Contract, if requested by the Buyer, the Supplier shall also provide the following support to the Buyer:

- information setting out the processes that the Buyer can use to export data and images from standardized services that will enable a Buyer to initiate exiting a cloud environment in a self-service manner;
- provide portability tools and services to help migrate to and from the Supplier's cloud infrastructure;
- a broad set of standardized features and services, which Buyers can use as building-blocks to create their bespoke exit plans, together with readily available documentation as to how to use these services;
- information to enable Buyer virtual machine images to be downloaded and ported to an alternative cloud provider or to a different environment; and/or
- instructions on how to retrieve content from a particular Supplier service to enable Buyer to delete any content and terminate all Supplier services in their account.

<b>Collaboration agreement</b>	Buyer does not require Supplier to enter into a Collaboration Agreement.



**Limit on Parties'  
liability**


REDACTED INFORMATION.

<b>Insurance</b>	<p>The insurance(s) required will be:</p> <ul style="list-style-type: none"><li>• a minimum insurance period of 2 years following the expiration or Ending of this Call-Off Contract.</li><li>• professional indemnity insurance cover to be held by Supplier and by any agent, Subcontractor or consultant involved in the supply of the G-Cloud Services. This professional indemnity insurance cover will have a minimum limit of indemnity of £1,000,000 for each individual claim or any higher limit the Buyer requires (and as required by Law).</li><li>• employers' liability insurance with a minimum limit of £5,000,000 or any higher minimum limit required by Law.</li></ul>
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<b>Force majeure</b>	A Party may End this Call-Off Contract if the Other Party is affected by a Force Majeure Event that lasts for more than 15 consecutive days.
<b>Audit</b>	<p>The following Framework Agreement audit provisions will be incorporated under clause 2.1 of this Call-Off Contract to enable the Buyer to carry out audits.</p> <p>Buyer acknowledges that the Audit and inspection referenced in Section 7.4 to 7.13 of the Framework Agreement is limited to the information and documentation relating to this Call-Off Contract and the Buyer does not have a right to audit or inspect of the Supplier's physical infrastructure (i.e. datacenter). Buyer can request (where applicable under NDA) an independent audit report in respect of the operations of the Supplier's physical infrastructure.</p>
<b>Buyer's responsibilities</b>	<p><b>The Buyer is responsible for:</b></p> <p>The Buyer is responsible for:</p> <ul style="list-style-type: none"> <li>• Selecting the appropriate Supplier region.</li> <li>• Reporting any Account IDs that will be governed by the terms of this Call-Off Contract and Framework Agreement to [REDACTED]</li> <li>• Properly configure and use the Service Offerings in a manner that provides security and redundancy of its Buyer Data</li> <li>• Adhere to Supplier's acceptable use policy [REDACTED]. In the event Buyer does not adhere to the acceptable use policy then, to the extent practicable, Supplier will: (i) only suspend Buyer's right to access or use those instances, data, or portions of the Service Offerings that caused the suspension; and (ii) limit the suspension to those Buyer accounts that caused the suspension.</li> <li>• Satisfy itself that Supplier's environmental policy (<a href="https://www.aboutamazon.com/sustainability">https://www.aboutamazon.com/sustainability</a>) meets its requirements prior to entering into the Call-Off Contract</li> </ul> <p>Additional Buyer Dependencies:</p> <ul style="list-style-type: none"> <li>• If Buyer Data contains Buyer Personal Data, Buyer: <ul style="list-style-type: none"> <li>(i) agrees that the GDPR DPA, set out in the Supplier Terms, shall apply in addition to Clause 33 of this Call Off Contract;</li> <li>(ii) shall implement the minimum architecture requirements referenced in Annex 3 of the</li> </ul> </li> </ul>

GDPR DPA; and

(iii) shall refer to the provisions set out in clause 10.4 of the GDPR DPA regarding the information that Supplier makes available to Buyer for the purposes of assisting Buyer's Data Protection Impact Assessment.

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- Buyer retains control and ownership of its data. Buyer can retrieve Buyer Data from Supplier Services up to 90 days post-termination. Buyer shall continue to pay any applicable Charges for any post-termination use of the Service Offerings and all other amounts due.
  - During the Term, the Buyer grants to the Supplier a non-exclusive, worldwide, royalty-free right and licence to use the Buyer's name to identify the Buyer as a Supplier customer.
  - During the Term, the Supplier may also request the Buyer to grant to the Supplier a non-exclusive, worldwide, royalty-free right and licence to use the Buyer's logo (provided promptly by the Buyer to the Supplier, upon the Supplier's request) to identify the Buyer as a Supplier customer on the Supplier's website and on public sector related marketing collateral. The Buyer's consent to such a request will not be unreasonably withheld or delayed. The Buyer may, acting reasonably, terminate the licence to the Buyer's logo provided as described above, by giving the Supplier at least 30 days' written notice.
  - Upon expiry or termination of the licences, the Supplier will use reasonable endeavours to remove the Buyer's name and logos from the Supplier's website and, where it is reasonably practicable for the Supplier to do so, from other public sector related marketing collateral that is within the control of the Supplier and is still intended for active future use by the Supplier. The Supplier's licence to use the Buyer's name and logos will continue to exist, and the Supplier may continue to use the Buyer's name and logos, in any other items produced before termination of the relevant licence where the Supplier is not reasonably able to remove the Buyer's name or logos from such material.
  - The Supplier will seek consent to use the Buyer's name and logo in a case study relating to Buyer's use of the Services supplied under this Call-Off Contract. The Supplier and the Buyer shall collaborate on the production of a case study and the Supplier will issue such case study to the Buyer to obtain Buyer's written consent for its publication. <sup>such</sup> consent shall not be unreasonably

legal

	<p>withheld or delayed.</p> <ul style="list-style-type: none"> <li>Neither Party shall disclose the terms of this Call-Off Contract or publish this Call-Off Contract without the express prior written consent of the other Party.</li> <li>In the event of a Supplier Default the Buyer may only End this Call-Off Contract where the Supplier Default remains uncured for a period of thirty (30) days from receipt of a notice from the Buyer.</li> <li>Buyer shall be enrolled in AWS Support (as further described in the OGVA Addendum) during the Term.</li> </ul>
<b>Buyer's equipment</b>	<p>The Buyer's equipment to be used with this Call-Off Contract includes No Buyer's Equipment</p> <p>Reason Not applicable.</p>

Supplier's information

<b>Subcontractors or partners</b>	<p>The following is a list of the Supplier's Subcontractors or Partners None</p>
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### Call-Off Contract charges and payment

The Call-Off Contract charges and payment details are in the table below. See Schedule 2 for a full breakdown.

<b>Payment method</b>	The payment method for this Call-Off Contract is BACS.
<b>Payment profile</b>	The payment profile for this Call-Off Contract is monthly in arrears.
<b>Invoice details</b>	<p>The Supplier will issue electronic invoices monthly in arrears. The Buyer will pay the Supplier within 30 days of receipt of a valid invoice.</p> <p>Amazon Web Services EMEA SARL administers invoicing on behalf of its UK branch office; Amazon Web Services EMEA SARL, UK Branch. Please see: [REDACTED] for details</p> <p>For invoice details and process concerning the Cloud Endure DR Service please refer to the applicable Service Description document listed in Schedule 1.</p>
<b>Who and where to send invoices to</b>	Invoices will be sent to [REDACTED]
<b>Invoice information required</b>	All invoices must include a valid PO number
<b>Invoice frequency</b>	Invoice will be sent to the Buyer monthly.
<b>Call-Off Contract value</b>	<p>The total value of this Call-Off Contract is</p> <p>The value of the Buyer's estimated spend under this Call-Off Contract is [REDACTED] \$USD.</p> <p>The Buyer shall pay the following:</p> <ul style="list-style-type: none"> <li>• Year 1 value [REDACTED]</li> <li>• Year 2 value [REDACTED]</li> <li>• Year 3 value [REDACTED]</li> </ul> <p>and together, the "<b>Spend Commitment</b>". The Spend Commitment shall be the minimum spend in this Call-Contract.</p>



	To the extent that the Buyer's use of the Services exceeds the value for any Year, the Buyer shall be liable to the Supplier for such additional sums, in accordance with the processes set out in Part B Clause 7.
<b>Call-Off Contract charges</b>	The breakdown of the Charges is found in the Suppliers pricing documents on the Digital Marketplace.

## Additional Buyer terms

<b>Performance of the Service and Deliverables</b>	<p>This Call-Off Contract will include the following Implementation Plan, exit and offboarding plans and milestones:</p> <p>As detailed in the Service Description documents on the Digital Marketplace for the Services as listed in Schedule 1</p>
<b>Guarantee</b>	Not used
<b>Warranties, representations</b>	<p>In addition to the incorporated Framework Agreement clause 4.1, the Supplier warrants and represents to the Buyer that</p> <p>No additional warranties or representations</p>
<b>Supplemental requirements in addition to the Call-Off terms</b>	<p>Within the scope of the Call-Off Contract, the Supplier will</p> <ul style="list-style-type: none"> <li>Implement reasonable and appropriate measures designed to help Buyer secure their Service Data against accidental or unlawful loss, access or disclosure.</li> <li>Supplier or any of its affiliates will make available in connection with the Services or on the AWS Site documentation; sample code; software libraries; command line tools; and other related technology which is Supplier's Background IPR and also known as AWS Content. For the avoidance of doubt, AWS Content does not include the Services.</li> <li>Supplier is not in a position to determine whether Buyer's instructions infringe the Data Protection Legislation given the automated nature of the Supplier's Services. However, in the unlikely event that Supplier does form an opinion that such instructions infringe the GDPR, it shall immediately inform Buyer of such an opinion, in which case Buyer is entitled to withdraw or modify its processing instructions and may terminate this Call-Off Contract.</li> <li>Supplier can provide Protective Measures which are detailed at clause 5 of the GDPR DPA.</li> <li>Supplier's security breach notification process is set out in Clause 9 of the GDPR DPA for Buyer.</li> <li>Supplier will provide prior information to Buyer if Supplier authorizes and permits any new subcontractor to access any Buyer Personal Data. Buyer can find information on subprocessors at:</li> </ul> <p>_____</p> <p>Supplier will not (a) disclose Buyer Data to any government or third party or (b) subject to Section 3.3 of the Supplier Terms.</p>



	<p>move Buyer Data from the AWS regions selected by Buyer; except in each case as necessary to comply with the law or a binding order of a governmental body. Unless it would violate the law or a binding order of a governmental body, Supplier will give you notice of any legal requirement or order referred to in this section.</p> <p>OGVA Addendum provisions in Schedule 2 apply.</p>
<b>Alternative clauses</b>	<p>These Alternative Clauses, which have been selected from Schedule 4, will apply:</p> <p>No alternative clauses are required</p>
<b>Buyer specific amendments to/refinements of the Call-Off Contract terms</b>	<p>Within the scope of the Call-Off Contract, the Supplier will</p> <p>No Buyer specific amendments are required</p>
<b>Public Services Network (PSN)</b>	<p>The Public Services Network (PSN) is the government's secure network.</p> <p>If the G-Cloud Services are to be delivered over PSN this should be detailed here: Not applicable</p>
<b>Personal Data and Data Subjects</b>	<p>Confirm whether Annex 1 (and Annex 2, if applicable) of Schedule 7 is being used:</p> <p>Schedule 7, Annex 1 will apply Supplier's GDPR DPA can be found at Appendix 3 to the Supplier Terms.</p>

1. Formation of contract
  - 1.1 By signing and returning this Order Form (Part A), the Supplier agrees to enter into a Call-Off Contract with the Buyer.
  - 1.2 The Parties agree that they have read the Order Form (Part A) and the Call-Off Contract terms and by signing below agree to be bound by this Call-Off Contract.
  - 1.3 This Call-Off Contract will be formed when the Buyer acknowledges receipt of the signed copy of the Order Form from the Supplier.
  - 1.4 In cases of any ambiguity or conflict, the terms and conditions of the Call-Off Contract (Part B) and Order Form (Part A) will supersede those of the Supplier Terms and Conditions as



per the order of precedence set out in clause 8.3 of the Framework Agreement.

## 2. Background to the agreement

2.1 The Supplier is a provider of G-Cloud Services and agreed to provide the Services under the terms of Framework Agreement number RM1557.12.

2.2 The Buyer provided an Order Form for Services to the Supplier.

<b>Signed</b>	Supplier - Amazon Web Services EMEA SARL, UK Branch
<b>Name</b>	
<b>Title</b>	
<b>Signature</b>	
<b>Date</b>	

## Schedule 1: Services

The Services to be provided by the Supplier under this Call-Off are outlined below:

<b>G-Cloud 12 – AWS EMEA SARL, UK Branch Service</b>	<b>DM Service ID</b>
Amazon API Gateway	632820083930960
Amazon AppStream 2.0	824125587816943
Amazon Athena	565215744241353
Amazon Augmented AI (A2I)	377817024297663
Amazon Aurora	525963457027316
Amazon Cloud Directory	607459957133847
Amazon CloudFront	911595742440757
Amazon CloudSearch	441728087112805
Amazon CloudWatch	525720136564440
Amazon CodeGuru	338677652297837
Amazon Cognito	420829941716189
Amazon Comprehend	392316611814385
Amazon Comprehend Medical	558055461209008

Amazon Detective	282484910096092
Amazon DocumentDB (with MongoDB compatibility)	960765097266582
Amazon DynamoDB	443410373780455
Amazon ElastiCache	637882381824921
Amazon Elastic Block Store (Amazon EBS)	530652822823835
Amazon Elastic Compute Cloud (Amazon EC2)	872289059276702
Amazon Elastic Container Registry (Amazon ECR)	884865817831270
Amazon Elastic Container Service (Amazon ECS)	949805146257434
Amazon Elastic Container Service for Kubernetes (Amazon EKS)	208157100126934
Amazon Elastic File System (Amazon EFS)	384755189154631
Amazon Elastic Graphics	795824341370913
Amazon Elastic Inference	757788042749604
Amazon Elasticsearch	137542218556747
Amazon Elastic Transcoder	781972480884399
Amazon EMR	141184032748932
Amazon EventBridge	959012717910244
Amazon Forecast	869362537418891
Amazon Fraud Detector	629037069067387
Amazon FreeRTOS	195273980824458
Amazon FSx for Lustre	887731071127741
Amazon FSx for Windows File Server	393058793048420
Amazon GameLift	914583233724818
Amazon Glacier	299237560076501
Amazon GuardDuty	470935329474699
Amazon Inspector	872069308606941
Amazon Kendra	239820681520645
Amazon Keyspaces (for Apache Cassandra)	762608804457662
Amazon Kinesis	557557954180566
Amazon Lex	235859035571224
Amazon Lightsail	135542758674898
Amazon Machine Learning	547025631135750
Amazon Macie	944815614923516
Amazon Managed Blockchain	340374281370729
Amazon Managed Streaming for Apache Kafka	310296704374169
Amazon MQ	207366245765280
Amazon Neptune	412628507548092
Amazon Personalize	776450536459543
Amazon Pinpoint	852706471872199
Amazon Polly	231209122514604
Amazon Quantum Ledger Database (QLDB)	933331066125479
Amazon QuickSight	768438846854223
Amazon Redshift	371498653650033



Amazon Rekognition	193610759779128
Amazon Relational Database Service (Amazon RDS)	336589700347867
Amazon Route 53	624965514779013
Amazon SageMaker	357080561833649
Amazon Simple Email Service (Amazon SES)	346439039470588
Amazon Simple Notification Service (Amazon SNS)	777377954226771
Amazon Simple Queue Service (Amazon SQS)	769623588127849
Amazon Simple Storage Service (Amazon S3)	133238515384052
Amazon Simple Workflow Service (Amazon SWF)	171261559079071
Amazon Sumerian	844267264172259
Amazon Textract	202655099071076
Amazon Transcribe	615816916590364
Amazon Transcribe Medical	228074301479316
Amazon Translate	161694265278353
Amazon Virtual Private Cloud (Amazon VPC)	978848117828311
Amazon WorkLink	204172164860750
AWS Amplify Console	671583163901632
AWS Application Discovery Service	883683125929451
AWS App Mesh	932305402524624
AWS AppSync	203535675398029
AWS AppSync	360111819662581
AWS Artifact	264870784820741
AWS Auto Scaling	668832799709710
AWS Backup	860844684466681
AWS Batch	842423010671655
AWS Certificate Manager	781148207135149
AWS Chatbot	506561320433086
AWS Cloud9	312692352339014
AWS CloudFormation	367597902972978
AWS CloudHSM	874039520517232
AWS Cloud Map	941407504544151
AWS CloudTrail	520623789274406
AWS Codebuild	809146216379052
AWS CodeCommit	664168246041602
AWS CodeDeploy	179118055682503
AWS CodePipeline	673149763927052
AWS CodeStar	595550534748834
AWS Config	543848368748013
AWS Database Migration Service	867328993492071
AWS Data Pipeline	834378430942376
AWS DataSync	328589421835292
AWS Data Exchange (BYOS)	214763882715332



AWS DeepRacer	266641988384101
AWS Device Farm	451673911453839
AWS Direct Connect	960450908310348
AWS Directory Service	272435801700475
AWS Elastic Beanstalk	736283301501024
AWS Elemental MediaConnect	387847916887684
AWS Elemental MediaConvert	469559030815661
AWS Elemental MediaLive	800599889369857
AWS Elemental MediaPackage	152425949506755
AWS Elemental MediaStore	137888129015586
AWS Elemental MediaTailor	449585869665577
AWS Fargate	373721804865026
AWS Firewall Manager	469667373308658
AWS Global Accelerator	473159320382312
AWS Glue	452288516416282
AWS Greengrass	264838235466609
AWS Identity and Access Management (IAM)	820812409281524
AWS IoT	915544832875685
AWS Key Management Service (AWS KMS)	914214388383313
AWS Lake Formation	249103686018872
AWS Lambda	547779087801821
AWS License Manager	328597805363723
AWS Marketplace - BYOL	144720776271891
AWS Migration Hub	477488359994735
AWS Mobile Hub	170357417071972
AWS OpsWorks	599434874063716
AWS Organizations	714442623140965
AWS Resource Access Manager (RAM)	949007127455873
AWS RoboMaker	432216692313971
AWS Secrets Manager	118559613500449
AWS Security Hub	156524506415069
AWS Serverless Application Repository	761512070431128
AWS Server Migration Service (SMS)	984236633867769
AWS Service Catalog	187617242150932
AWS Shield	737202731958353
AWS Single Sign-On	640648146192035
AWS Snowball Edge	501186585355398
AWS Snowmobile	935963221560026
AWS Step Functions	922567536898767
AWS Storage Gateway	440140710222706
AWS Systems Manager	508278572539054
AWS Transfer for SFTP	749755488464547

AWS Transit Gateway	687999769386597
AWS Trusted Advisor	826903993310593
AWS Web Application Firewall (AWS WAF)	982259272412284
AWS Well-Architected Tool	502421379112380
AWS X-Ray	373849910420349
Elastic Load Balancing (ELB)	294484674808787
Service Quotas	341508500024776
VMWare Cloud on AWS	835058600217417

Lot 2:

<b>G-Cloud 12 – AWS EMEA SARL, UK Branch Service</b>	<b>DM Service ID</b>
Alexa for Business	467642496560864
Amazon AppStream 2.0	853396334353462
Amazon Chime	677479230208689
Amazon Connect	607496186436084
Amazon Route 53	385984292971681
Amazon WorkDocs	754727736789621
Amazon WorkMail	709232849499559
Amazon WorkSpaces	451508133935256
AWS Marketplace - BYOL	510212267409362
CloudEndure Disaster Recovery (DR)	784887146146435
CloudEndure Migration	851423050681419

Lot 3:

<b>G-Cloud 12 – AWS EMEA SARL, UK Branch Service</b>	<b>DM Service ID</b>
AWS Cloud Services (AWS ProServe)	521404645039678
AWS Managed Services (AMS)	551710030341130
AWS Support - Basic	268854918153445
AWS Support - Business	937623782654274
AWS Support - Developer	613774191328167
AWS Support - Enterprise	524841344704085
Big Data and Data Science Cloud Services (AWS ProServe)	288705742084246
Building GxP Compliance On AWS (AWS ProServe)	510394378629117
Business Transformation and Cloud Adoption Services (AWS ProServe)	971771392485820
Cloud Application Modernisation (AWS ProServe)	745549158240304
Cloud Contact Centre Services (AWS ProServe)	446040165631225
Cloud Database Services (AWS ProServe)	843465157634646
Cloud End User Computing (AWS ProServe)	704050639458939
Cloud Enterprise Architecture (AWS ProServe)	559103671445647



Cloud Innovation Services (AWS ProServe)	472281801048175
Cloud Kickstarter for AWS (AWS ProServe)	498794724022841
Cloud Migration Services (AWS ProServe)	308498616729731
Cloud Operations Services (AWS ProServe)	209014681173653
Cloud Security Services (AWS ProServe)	433084200625527
DevOps, Continuous Integration (CI) and Continuous Delivery (CD) Cloud Services (AWS ProServe)	766331903837775
Genomics on AWS (AWS ProServe)	812410986983809
IOT Cloud Services (AWS ProServe)	877452019358662
Machine Learning (ML) and Artificial Intelligence (AI) Cloud Services (AWS ProServe)	675754178716742
Rapid GxP Compliant Apps on AWS (AWS ProServe)	270145405242985
Real World Evidence (RWE) (AWS ProServe)	841398371613182
SAP on AWS – Cloud Services (AWS ProServe)	440838057387254
ServiceNow on AWS Cloud (AWS ProServe)	231176680805615
Store Protect and Optimise (SPO) Your Healthcare Data (AWS ProServe)	424463874659392
Training: Advanced Architecting on AWS	576859223224550
Training: Advanced Developing on AWS	952072364047539
Training: Architecting on AWS	696318305367722
Training: Architecting on AWS - Accelerator	112711433517340
Training: AWS Business Essentials	565705196379512
Training: AWS Cloud Practitioner Essentials	436357865708109
Training: AWS Technical Essentials	788475988810943
Training: Big Data on AWS	908124842245954
Training: Building a Serverless Data Lake on AWS	140975389766286
Training: Cloud Financial Management for Builders	113809136825112
Training: Data Warehousing on AWS	275205811555307
Training: Deep Learning on AWS	683418495717027
Training: Developing on AWS	364368553723518
Training: DevOps Engineering on AWS	828819727440790
Training: Migrating to AWS	456710065202545
Training: Planning and Designing Databases on AWS	799719130382794
Training: Practical Data Science with Amazon SageMaker	939117600162284
Training: Running Container-Enabled Microservices on AWS	473922602505856
Training: Security Engineering on AWS	713074901998003
Training: Systems Operations on AWS	373078177022288

The detailed technical description is found in Suppliers Service Description documents on the Digital Marketplace:

Lot 1 Cloud Compute is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/872289059276702-service-definition-document-2020-07-18-1221.pdf>



Lot 1 Amazon CodeGuru, Amazon Detective, Amazon Fraud Detector, Amazon Kendra, Amazon Managed Streaming for Apache Kafka, AWS Chatbot, Amazon Keyspaces (for Apache Cassandra) is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/338677652297837-service-definition-document-2020-07-18-1147.pdf>

Lot 1 AWS Data Exchange (BYOS) is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/214763882715332-service-definition-document-2020-07-18-1153.pdf>

Lot 1 VMware Cloud on AWS:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/835058600217417-service-definition-document-2020-07-20-0947.pdf>

Lot 1 AWS Rekognition is available here

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/193610759779128-service-definition-document-2020-07-18-1145.pdf>

Lot 2 AWS Marketplace (BYOL) is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/144720776271891-service-definition-document-2020-07-18-1154.pdf>

Lot 2 CloudEndure Migration is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/851423050681419-service-definition-document-2020-07-18-1142.pdf>

Lot 2 CloudEndure DR is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/784887146146435-service-definition-document-2020-07-18-1143.pdf>

Lot 3 Professional Services is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/877452019358662-service-definition-document-2020-06-28-1613.pdf>

Lot 3 Support Services is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/524841344704085-service-definition-document-2020-07-18-1140.pdf>

Lot 3 Training Services is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/565705196379512-service-definition-document-2020-07-09-1328.pdf>

Lot 3 AWS Managed Services is available here:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/551710030341130-service-definition-document-2020-06-30-1153.pdf>



## Schedule 2: Call-Off Contract charges

For each individual Service, the applicable Call-Off Contract Charges (in accordance with the Supplier's Digital Marketplace pricing document) can't be amended during the term of the Call-Off Contract. The detailed Charges breakdown for the provision of Services during the Term will include:

The Charges for Lot 1 and 2 Services shall be calculated in accordance with Suppliers Pricing Document found on the Digital Marketplace at the below link.

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/872289059276702-pricing-document-2020-07-07-1309.ods>

Lot 1 VMware Cloud on AWS:

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/835058600217417-pricing-document-2020-11-09-0946.pdf>

The Charges for Lot 3 AWS Support Services shall be calculated in accordance with Suppliers Pricing Document found on the Digital Marketplace at the below link.

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/268854918153445-pricing-document-2020-07-17-1603.pdf>

The Charges for Lot 3 AWS Professional Services shall be calculated in accordance with Suppliers Pricing Document found on the Digital Marketplace at the below link.

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/231176680805615-pricing-document-2020-07-10-1451.pdf>

The Charges for Lot 3 AWS Training Services shall be calculated in accordance with Suppliers Pricing Document found on the Digital Marketplace at the below link.

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/113809136825112-pricing-document-2020-09-28-1139.pdf>

The Charges for Lot 3 AWS Managed Services shall be calculated in accordance with Suppliers Pricing Document found on the Digital Marketplace at the below link.

<https://assets.digitalmarketplace.service.gov.uk/g-cloud-12/documents/93253/551710030341130-pricing-document-2020-06-30-1624.pdf>

## **Annex 1 – OGVA Addendum**

### **OGVA ADDENDUM**

This OGVA Addendum supplements the Call-Off Contract entered into between the Parties.

#### **1. Pricing Terms.**

redacted information

~~Redacted~~ information

Redacted Information

Relevant Information

Rebated Information

Redacted information

Revised Memorandum

Redacted information