

Request Reference: 532A/22

1. For the years 2018, 2019, 2020 and 2021 (01 Jan- 31 Dec) please could you provide me with the following:

a. The number of 999 calls to your police force for each of the years above

TABLE1

999 Calls	
Year	Total
2018	740,227
2019	752,055
2020	715,858
2021	786,168

2. For the years 2016, 2017, 2018, 2019, 2020 and 2021 (01 Jan- 31 Dec) please could you provide me with the following:

a. The number of 101 calls to your police force for each of the years above

TABLE 2

101 Calls	
Year	Total
2016	279,452
2017	Not Available*
2018	718,087
2019	767,904
2020	Not Available*
2021	563,737

*It has not been possible to provide this information (see covering letter for details).

b. The number of Hoax 999 calls (deliberate or malicious) made to your force for each of the years above

See Table 3 on next page*

c. The number of Hoax 101 calls (deliberate or malicious) made to your force for each of the years above

See Table 3 on next page*

TABLE 3

False and Malicious Calls 999 and Non-Emergency Combined*	
Year	Total
2016	3,935
2017	4,626
2018	5,336
2019	5,050

*It has not been possible to provide this information separately (see covering letter for details).

d. The number of 999 calls to your police force which were categorised as bomb threats for each of the years above

TABLE 4

999 calls	
Year	Total
2016	73
2017	24
2018	15
2019	23
2020	7
2021	7

e. The number of 101 calls to your police force which were categorised as bomb threats for each of the years above

TABLE 5

101 calls	
Year	Total
2016	20
2017	12
2018	8
2019	4
2020	1
2021	2