

What road victims support services do you offer?

In West Midlands we use the Victim Support Service which is funded through the West Midlands Police and Crime Commissioner. FLO's issue the BRAKE pack on deployment so the services contained within this are available to all families if they wish. We do not monitor who takes up services available.

Who provides your road victims support services?

West Midlands Police & Crime Commissioner funds 2 x Victim Support workers that work for the Victim Support Service.

Who is eligible for road victim support?

They deploy and offer service to all fatal collisions and all serious/life changing injuries.

What number/percentage of road victims receive road victims support?

We do not automatically refer everyone. However, for reference in 2021 we deployed to 136 families across Staffordshire and West Midlands for fatal and seriously injured collisions. 95 of these families were in the West Midlands, 35 of these were referred to the victim support service.

What number/percentage of road victims do not take up an offer of road victims support?

As we do not automatically refer everyone, this is difficult to answer, however, the FLO will judge if the referral is appropriate and if it fits into the victim support service deployment guidelines.