

I am aware that West Midlands Police have been updating their crime logging IT systems over the last few months resulting in only very minimal crime figures being made available on the Police.UK web portal since March 2021 - and no indication as to when they will be available again.

I would like to know...

a) the overall cost of this IT upgrade

£13,932,956

b) Is this a brand new system or is it currently used elsewhere in the UK?

The Northgate CONNECT system is in-use across other forces in the UK

c) How much longer is it due to take before monthly figures are once again available?

The last stats were sent manually to the Home Office. They will have to be manually completed again for the next update. After that we hope that the process will be automated by Connect