I require the organisation's to provide me with the following contract information relating to the following corporate software/enterprise applications:
a. Enterprise Resource Planning Software Solution (ERP) -this is the organisation's main ERP system and may include service support, maintenance and upgrades.
Oracle Fusion Financials and Procurement

b. Customer Relationship Management (CRM) Solution-this is the organisation's main CRM system and may include service support, maintenance and upgrades. Example of CRM systems the organisation may use could include Microsoft Dynamics, Front Office, Lagan CRM, Firmstep
The Force doesn't operate a CRM solution currently.

c. Human Resources (HR) and Payroll Software Solution-this is the organisation's main HR/payroll system and may include service support, maintenance and upgrades. In some cases the HR contract maybe separate to the payroll contract please provide both types of contracts. Example of HR/Payroll systems the organisation may use could include iTrent, Resourcelink,
HR is Oracle Fusion HCM, Payroll is iTrent Payroll

d. The organisation's primary corporate Finance Software Solution-this is the organisation's main finance system and may include service support, maintenance and upgrades. Example of finance systems the organisation may use could include E-Business suite, Agresso (Unit4), eFinancials, Integra, SAP
Oracle Fusion Financials

In some cases you may come across contracts that provides service support maintenance and upgrades separate to the main software contract, please also provide this information in the response following the requested data below.
For each of the categories above can you please provide me with the relevant contract information listed below:
1.   Software Category: ERP, CRM, HR, Payroll, Finance

a.   Enterprise Resource Planning Software Solution (ERP) -this is the organisation's main ERP system and may include service support, maintenance and upgrades.

2. Software Supplier: Can you please provide me with the software provider for each contract?
Oracle Corporation

3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
Oracle Fusion Financials and Procurement

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included. Please also include any modules included within the contract as this will support the categories you have selected in question 1.
Cloud-based ERP software application managing enterprise functions including: Financials, WebCenter, Purchasing, Transactional Business Intelligence. Expenses, Automated Invoice Processing, Supplier Portal, Self Service Procurement.

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
On the current contract the numbers are below:

Fusion Financials	**80**
Fusion Purchasing	**20**
Fusion OTBI	**40**
Fusion Expenses	**12000 (expense Reports)**
Fusion Web Centre	**10**

Fusion Supplier Portal   20

Fusion Self Service Procurement - This information is exempt by virtue of S31(1)(a)(b) – Law Enforcement

Fusion Base Human Capital Management Cloud - This information is exempt by virtue of S31(1)(a)(b) – Law Enforcement

Fusion Goal Management - This information is exempt by virtue of S31(1)(a)(b) – Law Enforcement

Fusion Performance Management - This information is exempt by virtue of S31(1)(a)(b) – Law Enforcement

Fusion Talent Management - This information is exempt by virtue of S31(1)(a)(b) – Law Enforcement

Current licence - currently in discussions with Oracle about changing some numbers but this has not concluded yet

6. Annual Spend: What is the annual average spend for each contract?
£559,461

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
5 years

8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
07-03-19

9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
06-03-24

10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
Likely review towards the end of 2022

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).
Neil Thompson, Procurement Advisor, procurement@west-midlands.pnn.police.uk Tel: 101

b. Customer Relationship Management (CRM) Solution-this is the organisation's main CRM system and may include service support, maintenance and upgrades. Example of CRM systems the organisation may use could include Microsoft Dynamics, Front Office, Lagan CRM, Firmstep
The Force doesn't operate a CRM solution currently.

c. Human Resources (HR) and Payroll Software Solution-this is the organisation's main HR/payroll system and may include service support, maintenance and upgrades. In some cases the HR contract maybe separate to the payroll contract please provide both types of contracts. Example of HR/Payroll systems the organisation may use could include iTrent, Resourcelink,
HR is Oracle Fusion HCM, Payroll is iTrent Payroll

2.   Software Supplier: Can you please provide me with the software provider for each contract?
Oracle Fusion is supplied by Oracle Corporation. iTrent Payroll is supplied by Midland Software Limited

3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.
HR is Oracle Fusion HCM, Payroll is ITrent Payroll

4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.
For HR and Payroll purposes internally within WMP. iTrent Assist.

Please also include any modules included within the contract as this will support the categories you have selected in question 1.
HR Management & Administration, Payroll, Absence Management, Employee Self Service, Manager Self Service, e-payslips, Reporting Interface, Regulatory Returns – LGPS, Data Importer

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?
Employee Maximum 11,400

6. Annual Spend: What is the annual average spend for each contract?
£96,625

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.
5 years

8. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
01-07-17

9. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
30-06-22

10. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.
Likely review towards the end of 2021

11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).
Neil Thompson, Procurement Advisor, procurement@west-midlands.pnn.police.uk Tel: 101

d. The organisation's primary corporate Finance Software Solution-this is the organisation's main finance system and may include service support, maintenance and upgrades. Example of finance systems the organisation may use could include E-Business suite, Agresso (Unit4), eFinancials, Integra, SAP
Oracle Fusion Financials – As per Q1