

West Midlands Police - Language Services Use APR 2019 - MAR 2020 - Provided by Capita										
Closure Reason										
Requested Language	Close - Short Notice Request	Close - Unfilled	Customer Cancelled - Not Required	Customer Cancelled - Rescheduled	Customer Did Not Attend	Substituted for Telephone interpreting	Success	Supplier - Short Notice Cancellation	Supplier Did Not Attend	Grand Total
Akan	1					1				2
Albanian		14	52	6	4	2	149			227
Albanian (Kosovo)			3				4			7
Amharic			2		3		18			23
Arabic (Classical/North African)			8	5	6		59			78
Arabic (Modern Standard)	1	1	30	11	9		183	1	1	237
Bengali		2	21	11	15	1	256	1	1	308
Bilen							1			1
Bosnian		1	1		1	1	2			6
British Sign		9	15		3		73			100
Bulgarian		2	2	1	2		28		1	36
Cantonese			1				15			16
Chichewa			1							1
Creole - Jamaican			1				2			3
Czech		6	10	4	6	1	52		1	80
Dari (Afghan)			1	1	1		21			24
Dari (Iranian)							1			1
Deafblind Manual					1		2			3
Dutch		1					1			2
Farsi		1	9	3	10		120			143
Flemish		1	1							2
French		3	5	1			45			54
Fula			1							1
Ga							1			1
German			1				48			49
Greek		1	2	1			11			15
Gujarati			4	2			16			22

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Hausa			1							1
Hindi		1	6	1			26			34
Hindko		1					7			8
Hungarian		2	2		3	1	34			42
Italian	1	2	12	1	3	1	88			108
Kashmiri							1			1
Kinyarwanda		2	1						1	4
Krio							1			1
Kurdish (Bahdini)							3			3
Kurdish (Kurmanji)			2		1		3			6
Kurdish (Sorani)		2	27	7	7		169		4	216
Kutchi					1					1
Latvian			5		1		43			49
Lingala			2	2			6			10
Lipspeak (English)							2			2
Lithuanian		2	19	2	9		104			136
Malayalam		2		1		1	2			6
Mandarin		2	9	3	4	1	88			107
Mandinka		1	2							3
Mirpuri			5		10		102			117
Nepalese		3	2				2			7
Oromo (Central)							2			2
Pashto (Afghanistan)			14	3	5		110		1	133
Pashto (Pakistan)		2	9	2	3		38	1	1	56
Polish			36	10	29	1	739	3	5	823
Portuguese			5	2	2		25			34
Portuguese (Brazil)							3			3

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Potowari (Pahari)			1				1			2
Punjabi, Eastern (India)		5	52	21	44	2	775	1	3	903
Punjabi, Western (Pakistan)			10	3	9		105			127
Roma		2	1	1			5			9
Romanian	1	4	90	15	39	1	1041	1	2	1194
Romany			3				2			5
Russian			6	4	1		108			119
Serbian		1			1		2			4
Shona			1				2			3
Sign Supported English		2	2				3			7
Sinhala							1			1
Slovak		1	20	5	4		93			123
Slovene						1				1
Somali		2	10	4	8	1	74			99
Spanish		1	3	1	4	1	29			39
Sudanese Arabic			1				6			7
Swahili		1	1				3			5
Swedish	1									1
Sylheti			2		2		25			29
Tamil	1	3	11	3	3		43		2	66
Telugu		1					1			2
Tetum				1			1			2
Thai		1	3				5			9
Tigrinya		1	7	3	4	1	43		2	61
Tswana				1			2			3
Turkish			1	1			11			13
Twi			1	1	1		6			9

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Ukrainian							1			1
Urdu	1	3	49	22	72		879	1	6	1033
Vietnamese		3	27	3		3	55		1	92
Yoruba		1	2				10			13
<b>Grand Total</b>	<b>7</b>	<b>96</b>	<b>634</b>	<b>169</b>	<b>331</b>	<b>21</b>	<b>6038</b>	<b>9</b>	<b>32</b>	<b>7337</b>