

I'd like to request some information in regards to the following services.

Listed Services:

- a) Laundry equipment supply, maintenance and install.
- b) Catering equipment supply, maintenance and install.
- c) Fire equipment supply, maintenance and install and provision of Fire Risk Assessments / consultancy.
- d) HVAC equipment supply, maintenance and install.
- e) Cleaning supplies in regards to laundry detergents, laundry disinfectants, room disinfection solutions

Request for information on the following:

- 1) Please confirm your annual spend for the listed services showing a breakdown of contract value and any additional ad-hoc spend for the previous 3 years.
  - i) Please highlight any credits received or cost deductions made due to poor service for the duration of the contract.
- 2) Please confirm where services have been won through a tender or bid process or awarded via framework.
  - i) Please confirm all suppliers who competed and their scoring following evaluation.
  - ii) Please provide a copy of the winning submission and contract in place.
  - iii) Please confirm the expected retender date.
  - iv) Please confirm the portal or tender forum you advertise/promote such works through.
- 3) Please confirm the SLA Levels in place for the listed services.
  - i) Please confirm the SLA Levels reached by current suppliers for the listed services.
- 4) Please provide your most recent asset list for the above services.

**Please see below for response:**

| <b>Contracts:</b> | <b>Approximate Annual Spend</b> | <b>Credits Received</b> | <b>Awarded via compliant route</b> | <b>Contractor</b>          | <b>Expiry date</b> | <b>Advertise via Bluelight /eu-supply.com</b> | <b>SLA in place</b> | <b>SLA achieved</b> |
|-------------------|---------------------------------|-------------------------|------------------------------------|----------------------------|--------------------|---|---------------------|---------------------|
| Laundry Services  | 140000                          | none                    | Yes                                | Elis                       | 30/09/2024         | Yes   | Yes                 | Yes                 |
| Catering Services | 370000                          | none                    | Yes                                | Baxter Story and Brunchite | 30/09/2024         | Yes   | Yes                 | Yes                 |
| Fire Equipment    | 37000                           | none                    | Yes                                | Firemark Ltd               | 31/07/2022         | No - NHS Framework                            | Yes - Framework     | Yes                 |
| HVAC Equipment    | 30000                           | none                    | Yes                                | Braywhites                 | 30/03/2021         | Yes   | Yes                 | Yes                 |
| Cleaning Supplies | 118000                          | none                    | Yes                                | Arrow                      | 30/03/2021         | Yes - Framework                               | Yes - Framework     | Yes                 |

5) Please confirm the name and contact details of the person responsible for procurement of the above services.

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