

REQUEST

I write to request the below information under the Freedom of Information Act.

What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting and translation?

- Capita TI
- Contract commencement date: 15 Oct 2017
- Contract Expiry Date: 14 Oct 2021

What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service

- Telephone Interpreting
- Face to Face Interpreting
- British Sign Language
- Translation

A breakdown of the service provided would exceed the cost threshold under FOI, please see the cover letter for an explanation as to why this applies.

Therefore the total spend for interpretation service by financial year is as follows

2018-19 £966,132.86

2019-20 £910,862.05

Who is the Contract Manager and Senior Responsible Owner for the force in regard to language services?

Name: Leigh Jones

Position: Head of Procurement

Email: procurement@west-midlands.pnn.police.uk

Contact Number: Telephone 101

Department: Contracts and Procurement