

Can you confirm that you are infact sent reports from Action Fraud online, who give a crime reference of NFRC....

The Economic Crime Unit receive referrals from The National Fraud Intelligence Bureau who are a department within the City of London Police. Action Fraud collate reports directly from victims. Each fraud report begins 'NFRC' followed by a reference number.

Are the locations determined by Action Fraud, or Victim Support who the pass the online form submissions to the nearest police department?

Initial locations for dissemination are determined by Action Fraud, reports can later be transferred to other forces if enquiries identify a suspect in a different force area.

Can you confirm the police procedure and process of determining which case will be investigated or not?

Each case is triaged by our Information Management Team who identify cases to be referred for additional victim care, carry out initial enquiries to gather evidence and identify an offender etc. The reports are then assessed whether the case will be investigated further by both the Information Management Team and local investigation teams.

How do you determine this? Is this based on whether you think sufficient evidence can be collected on the case or not?

There are a number of different factors which determine whether a case will be investigated further, whether or not sufficient evidence can be gathered is a major contributing factor, however there are other reasons too, which include but are not limited to victim engagement and a proportionality test.

Can information be accessed to view, where about the police are with their reference numbers, if it has been viewed, if this is being investigated, evidence collections, interviews ect.

Once a crime number has been taken out all updates in respect of that case will be recorded on that report and not against the initial referral reference. As a result there are no records kept in the format as requested above. Updates can be requested about specific reference numbers, however, information regarding specific cases will only be provided to the relevant parties in line with Data Protection.