

Please could you specify the number of complaints received by West Midlands Police in relation to licensed premises trading outside of the Covid-19 regulations. This includes pubs having lock-ins and licensed premises that are allowed to trade not observing adequate social distancing measures and appropriate hygiene precautions.

I require the number of complaints received and, in each case, a description of the complaint and any action taken as a result, eg investigation/warning/arrests by police.

### **Birmingham and Sutton Coldfield**

The complaints have been that the premises were open when they should not have been

15 instances where the complaints were not substantiated  
7 cases of advice being given  
3 cases where visits are to be made to ensure compliance,  
1 case where the expedited review process has been initiated and the licence has been suspended.

### **Sandwell**

8 were complaints were about social distancing measures not in place or being complied with

1 site was visited and given advice by police

The remaining 7 were given advice by the Council

53 logs related to pubs, bars, and clubs that were open. We attended 32 of those reports, only 2 reports were found to be correct and that was on the first weekend of lockdown and the sites complied immediately and closed with no further reports. Of those 32 we also have two pending investigations as the sites have appeared closed on visits but the complaints continue.

Of the sites we have not visited, the Police Licensing Officer has made contact with the sites to advise of complaints, reinforce message of not opening and make enquiries.

### **Coventry**

Information that continuing to trade. No substantiated breaches. Licensing Letter posted.

4 Reports of a lock in at premises. Licensing letter sent.

Lock In. Officers attended, nobody present. Licensing visited. Premises all locked up with shutters at front and car park gates closed and padlocked.

Lock Ins every night. Refurb taking place hence the noise and voices.

Lock in and music. Attended spoke to manager, bar area undergoing decoration, music on whilst working. Understands that any covid breach would cause prohibition notice to be issued.

3 Reports of not adhering to social distancing. Visits made and measures found to be in place.

Not adhering to Social Distancing. Attended advised to limit numbers inside shop due to size of premises.

People in Beer Garden. Visited by Police nobody present. No substantiated offences. Beer garden is open to the public.

People inside premises. Visited by Police nobody present, no substantiated offences. Copy of letter sent. Request for Council to make direct contact to advise.

Premises appeared to be trading as normal. Exemptions explained and told to ensure the premises only traded in accordance with these. Not trading, only providing takeaway food.

4 Reports of premises being open, found to be due to renovations / refurbishment work.

Allegation that premises are allowing people on site. Found to be refurbishing all pumps / optics were off. Letter served. Also allegation that premises are allowing people on site. Cars on car park relate to neighbouring properties.

Call relating to non-essential business still running from location. Refurbishment and selling goods off on line. Advised to stop.

People inside premises. Police Licensing attended. Meeting for managers and stock being removed.

Bar still trading. Visited by Officers. Visited by Police Licensing. Bar now closed. Remaining open as Hotel as per legislation providing social care. Licensing letter left with manager.

Call stating running as restaurant. All seats have been removed and operating as Takeaway only

Customers inside and being offered alcohol while waiting for takeaways. Delivery only. Further complaints via Council around off sales of food and beer for collection and delivery. For Police patrol

Music and drinking. Vehicle parked in street outside. Not linked No licensing issues.

Premises opening and trading for a small group of customers. Visited No answer letter posted.

Group of people playing football on pitch, dispersed by officers, will warn if possible that fines will be issued if they return again.

Group drinking in grounds, no suggestion club was operating, located and dispersed by officers.

Number of calls re continued trading. Premises are all boarded up and have been since start of Covid. Officers located tenants from residential properties above the pub who have been using the garden area. No licensing offences / Covid breaches.

Trading as off licence and people told to drink in the park. Premises have off sales so can trade as an off licence. Advice given around ensuring people do not sit in proximity to location. Visited by officers all shut up no issues.

Report group drinking on car park. Possibly also inside. Pub is not operating manager and family live above and are using garden. Were people on car park were asked to leave and they did. No licensing issues.

Allegation of trading, person spoken to was 1 the residents who live above premises. No licence / Covid breaches

Large group gathering at location in cars two nights running. Officers tasked with paying passing attention at relevant times.

Public using tables / benches in car park to sit and eat. Pub is closed. Visit to ascertain if can remove or overturn tables to prevent future use.

### **Solihull**

Breaking Covid 19 Rules - No trace at location premises checked with no trace

Having gatherings for drinking. Decorators and groundsmen on site, observing social distancing. Gates are locked after 18.00hrs and the grounds are checked regularly to disperse dog walkers

Covid-19 Breach 5 or 6 people gathering – no other calls in what is a residential area

### **Walsall**

Warning letters were sent out to 11 Licensed premises

Following further enquiries/visits, 16 were recorded and no further action taken.

There are currently 5 pending / on going enquiries at premises.

The Designated Premises Supervisor and/or Premises Licence Holder's were spoken to on 11 occasions.

A closure notice has been issued at 1 licensed premises.

### **Dudley**

All premises have been issued with a LA Warning Letter.

Premise failing to adhere to social distancing - Advice given, and reported to LA Environmental Health for them to follow up.

**Wolverhampton**

Premises being open and serving alcohol - Prohibition notice served

Drinking inside – visit made since and nothing found

Not open but using lockdown time to renovate

Premises open – nothing found

**Please note: some of the above would have been multiple reports. Please also note that this information is not centrally recorded, therefore each NPU holds it's own set of data that is not recorded in the same format.**