

1. The number of calls for service from the public for the last 12 months (or most complete 12 month period you hold), broken down monthly for the whole of WMP area.

WMP Force Area

Year	Total
Jan-18	59,601
Feb-18	54,316
Mar-18	62,578
Apr-18	63,035
May-18	69,001
Jun-18	68,171
Jul-18	73,198
Aug-18	68,285
Sep-18	64,102
Oct-18	67,021
Nov-18	64,434
Dec-18	65,098
Jan-19	63,412
Feb-19	58,927

2. The number of calls for service from the public for the same period as point 1, broken down monthly for Sutton Trinity policing area.

Sutton Trinity Policing Area

Year	Total
Jan-18	367
Feb-18	379
Mar-18	446
Apr-18	384
May-18	407
Jun-18	452
Jul-18	422
Aug-18	403
Sep-18	392
Oct-18	327
Nov-18	342
Dec-18	393
Jan-19	383
Feb-19	374

3. In relation to the statistics in point 1, the number of calls in each grade (1-4 or force equivalent) - in each month.

WMP Force Area

P1 Grade	
Year	Total
Jan-18	12,103
Feb-18	10,938
Mar-18	12,506
Apr-18	12,606
May-18	14,197
Jun-18	14,447
Jul-18	15,665
Aug-18	14,335
Sep-18	13,634
Oct-18	13,801
Nov-18	12,960
Dec-18	13,934
Jan-19	12,896
Feb-19	12,288

P2 Grade	
Year	Total
Jan-18	9,893
Feb-18	8,584
Mar-18	9,435
Apr-18	9,285
May-18	9,936
Jun-18	9,234
Jul-18	9,832
Aug-18	8,587
Sep-18	8,088
Oct-18	8,909
Nov-18	8,368
Dec-18	8,064
Jan-19	7,965
Feb-19	7,036

P3 Grade	
Year	Total
Jan-18	4,966
Feb-18	3,226
Mar-18	3,379
Apr-18	3,233
May-18	3,245
Jun-18	2,921
Jul-18	2,935

Aug-18	2,495
Sep-18	2,360
Oct-18	2,794
Nov-18	2,831
Dec-18	2,916
Jan-19	2,602
Feb-19	2,252

P4 Grade	
Year	Total
Jan-18	793
Feb-18	3,222
Mar-18	4,046
Apr-18	4,278
May-18	5,362
Jun-18	6,315
Jul-18	6,970
Aug-18	6,213
Sep-18	5,777
Oct-18	5,265
Nov-18	5,121
Dec-18	4,693
Jan-19	5,022
Feb-19	4,580

4. In relation to the statistics in point 2, the number of calls in each grade (1-4) - in each month.

Sutton Trinity Policing Area

P1 Grade	
Year	Total
Jan-18	79
Feb-18	108
Mar-18	109
Apr-18	89
May-18	93
Jun-18	128
Jul-18	117
Aug-18	111
Sep-18	121
Oct-18	80
Nov-18	78
Dec-18	102
Jan-19	93
Feb-19	91

P2 Grade	
Year	Total
Jan-18	70
Feb-18	70
Mar-18	94
Apr-18	70
May-18	64
Jun-18	72
Jul-18	71
Aug-18	75
Sep-18	62
Oct-18	53
Nov-18	59
Dec-18	76
Jan-19	63
Feb-19	58

P3 Grade	
Year	Total
Jan-18	22
Feb-18	25
Mar-18	24
Apr-18	22
May-18	21
Jun-18	17
Jul-18	16
Aug-18	18
Sep-18	15
Oct-18	15
Nov-18	16
Dec-18	20
Jan-19	13
Feb-19	17

P4 Grade	
Year	Total
Jan-18	3
Feb-18	27
Mar-18	26
Apr-18	30
May-18	36
Jun-18	43
Jul-18	39
Aug-18	43
Sep-18	40

Oct-18	30
Nov-18	30
Dec-18	44
Jan-19	39
Feb-19	29

5. In relation to the statistics in point 1, the average (mean, not percentile) for response times (call answer to the first unit on scene) for each category, broken down monthly.

WMP Force Area

P1 Grade	
Year	Average Response times
Jan-18	21m07s
Feb-18	18m22s
Mar-18	22m15s
Apr-18	20m18s
May-18	26m59s
Jun-18	29m10s
Jul-18	29m31s
Aug-18	27m48s
Sep-18	34m04s
Oct-18	25m10s
Nov-18	21m55s
Dec-18	21m55s
Jan-19	22m54s
Feb-19	22m30s

P2 Grade	
Year	Average Response times
Jan-18	07h59m26s
Feb-18	09h02m14s
Mar-18	09h00m14s
Apr-18	07h16m50s
May-18	10h37m58s
Jun-18	14h48m55s
Jul-18	15h32m39s
Aug-18	12h22m55s
Sep-18	17h06m26s
Oct-18	12h59m54s
Nov-18	08h32m53s
Dec-18	07h57m59s
Jan-19	07h24m13s
Feb-19	08h54m57s

P3 Grade	
Year	Average Response times
Jan-18	23h29m48s
Feb-18	1d 03h30m24s
Mar-18	1d 00h58m42s
Apr-18	1d 01h41m05s
May-18	1d 07h45m50s
Jun-18	1d 09h41m38s
Jul-18	2d 00h20m17s
Aug-18	1d 09h20m04s
Sep-18	1d 23h37m57s
Oct-18	1d 16h11m39s
Nov-18	1d 07h34m27s
Dec-18	1d 01h25m55s
Jan-19	1d 01h24m59s
Feb-19	1d 07h42m34s

P4 Grade	
Year	Average Response times
Jan-18	2d 21h11m57s
Feb-18	2d 09h14m02s
Mar-18	2d 08h33m30s
Apr-18	2d 17h05m29s
May-18	2d 18h25m20s
Jun-18	2d 17h05m50s
Jul-18	2d 09h25m49s
Aug-18	2d 02h33m27s
Sep-18	2d 07h37m33s
Oct-18	2d 03h44m41s
Nov-18	1d 18h25m20s
Dec-18	1d 23h30m07s
Jan-19	1d 19h08m04s
Feb-19	2d 00h40m29s

6. In relation to the statistics in point 2, the average (mean, not percentile) for response times (call answer to the first unit on scene) for each category, broken down monthly.

Sutton Trinity Policing Area

P1 Grade	
Year	Average Response times
Jan-18	15m36s

Feb-18	16m37s
Mar-18	02h03m08s
Apr-18	16m10s
May-18	14m44s
Jun-18	20m49s
Jul-18	19m45s
Aug-18	29m29s
Sep-18	19m13s
Oct-18	22m47s
Nov-18	17m52s
Dec-18	50m38s
Jan-19	21m38s
Feb-19	20m20s

P2 Grade	
Year	Average Response times
Jan-18	06h06m43s
Feb-18	05h45m36s
Mar-18	07h45m09s
Apr-18	03h46m26s
May-18	05h11m22s
Jun-18	09h03m55s
Jul-18	08h30m33s
Aug-18	10h43m20s
Sep-18	04h02m45s
Oct-18	10h30m39s
Nov-18	04h07m40s
Dec-18	06h19m21s
Jan-19	04h39m42s
Feb-19	04h54m17s

P3 Grade	
Year	Average Response times
Jan-18	17h04m08s
Feb-18	12h01m24s
Mar-18	07h14m25s
Apr-18	1d 00h27m48s
May-18	05h51m52s
Jun-18	10h59m36s
Jul-18	2d 18h44m36s
Aug-18	10h36m07s
Sep-18	15h37m11s
Oct-18	09h

Nov-18	2d 08h36m14s
Dec-18	13h29m59s
Jan-19	19h28m41s
Feb-19	1d 02h55m24s

P4 Grade	
Year	Average Response times
Jan-18	15d 22h27m24s
Feb-18	1d 05h14m12s
Mar-18	5d 12h31m04s
Apr-18	13h32m46s
May-18	21h48m59s
Jun-18	3d 14h34m31s
Jul-18	3d 14h46m37s
Aug-18	21h35m31s
Sep-18	11h34m46s
Oct-18	1d 04h28m45s
Nov-18	2d 22h22m45s
Dec-18	20h14m
Jan-19	1d 18h11m10s
Feb-19	22h19m29s