

**I require the organisation to provide me with the following contract information relating to the following corporate software/applications:**

**1. Enterprise Resource Planning Software Solutions (ERP)**

– Oracle Fusion ERP

**2. Customer Relationship Management (CRM) Solutions**

– Oracle Fusion ERP

**3. Human Resources (HR) and Payroll Software Solutions**

– MHR iTrent

**4. Finance Software Solutions**

– Oracle Fusion ERP

**Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.**

**For each of the categories above can you please provide me with the relevant contract information listed below:**

**1. Software Category: ERP, CRM, HR, Payroll, Finance**

Oracle Fusion ERP System = Scheduled 3 to 5 year maintenance and support renewal from April 2019.

MHR iTrent = 5 year maintenance and support contract from 1<sup>st</sup> July 2017 - 30<sup>th</sup> June 2022

**2. Software Supplier: Can you please provide me with the software provider for each contract?**

For all functionality obtained via the Fusion ERP system, Oracle.

HR Payroll Software Solutions = Midland HR (MHR)

**3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

For the Fusion ERP system, Oracle.

For the HR Payroll Solution, iTrent.

**4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.**

**Please also include the modules included within the contract.**

For the Oracle ERP Fusion, the initial contract provided for acquiring licences and 3 years maintenance and support (with upgrades being included, given the software as a service nature of the ERP). From April 2019, this Agreement will be renewed for a further 3 to 5 years.

iTrent is for HR and Payroll purposes internally within WMP. Product modules include:

- HR Management & Administration
- Payroll (inc Travel and Expenses)
- Absence Management
- Employee Self Service
- Manager Self Service
- E-payslips
- Reporting Interface
- Regulatory Returns - LGPS
- Data Importer

**5. Number of Users/Licenses: What is the total number of user/licenses for this contract?**

Oracle - a perpetual enterprise licence for the force

iTrent - licensed for the number of people on the force's payroll ( circa 13,000)

**6. Annual Spend: What is the annual average spend for each contract?**

Oracle ERP = £500k

MHR iTrent = £100k

**7. Contract Duration: What is the duration of the contract  
please include any available extensions within the contract.**

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MHR iTrent = 5 year maintenance and support contract from 1<sup>st</sup> July 2017 - 30<sup>th</sup> June 2022

**8. Contract Start Date: What is the start date of this contract?**

**Please include month and year of the contract. DD-MM-YY or MM-YY.**

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MHR iTrent = 5 year maintenance and support contract from 1<sup>st</sup> July 2017 - 30<sup>th</sup> June 2022

**9. Contract Expiry: What is the expiry date of this contract?**

**Please include month and year of the contract. DD-MM-YY or MM-YY.**

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**10. Contract Review Date: What is the review date of this contract?**

**Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

Oracle – 12-21

MHR – 01-21

**11. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract.**

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