

1) How many times has a translator been called in to assist the police in an investigation due to the other party not speaking English to a sufficient level. I would ask for the information between 2010 and the end of 2015.

Please refer to below table for the total number of interpreters used in support of face-to-face assignments from financial year 2010-2011 through to 2014-2015.

Financial Year	Total no. of face-to-face assignments
2010-2011	10,315
2011-2012	10,154
2012-2013	8846
2013-2014	9237
2014-2015	9449

2) For each of the years, what was the total cost of getting translators in?

The table below shows expenditure on all language services during each of the identified financial periods, it should be noted that approximately 88.5% of expenditure relates to face-to-face interpreter assignments; 10% to telephone interpreting; and 1.5% to document translation. Accordingly, the below table provides the requested breakdown of expenditure:

Financial Year	Expenditure on interpreters (i.e. 88.5% of total spend)	Total cost (£) - All Language Services
2010-2011	£1,680,010	£1,898,316
2011-2012	£1,346,371	£1,521,323
2012-2013	£1,211,160	£1,368,542
2013-2014	£1,296,815	£1,465,328
2014-2015	£1,261,919	£1,425,897

3) For 2015, what were the top five most common languages translators are called in for? For example: Polish, French, etc.

The top five languages called upon in support of face-to-face assignments during calendar year 2015 were URDU, PUNJABI (EASTERN- INDIA), POLISH, ROMANIAN & BENGALI.

Please note our data is recorded by Financial Year and the financial period for 2015-16 is incomplete.