

Name, Job Title, Telephone Number and email address and structure of your organisations ICT Department Team

Telephone: 101.

Email : Contactus@west-midlands.police.co.uk

The table below shows the Information Communication Technology Department which part of ICT the member of staff works in (Duty) and the position that they hold within the organisation.

First Name	Surname	LPU/DEPT	Duty	Job Title
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Systems Support Officer
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Senior Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Brij	Dhande	Information Communications Technology	Operations and Technology - Data Centre	Senior Analyst
Taranjit	Uppal	Information Communications Technology	Operations and Technology - Network	Senior Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Service Compliance Officer
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Patricia	McKee	Information Communications Technology	Service Delivery	Service Desk Team Manager
Section 40	Section 40	Information Communications Technology	Operations and Technology - Network	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist

Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Richard	Hale	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Elizabeth	Phipps	Information Communications Technology	Operations and Technology	Information Architect
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
Section 40	Section 40	Information Communications Technology	Service Delivery	Senior Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Data Centre	Senior Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Steven	Winwood	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Network	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information	Service Delivery	IT Support Specialist

		Communications		
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Operations and Technology - Network	Senior Analyst
Maria	McDaid	Information Communications Technology	Operations and Technology - Application	Senior Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Support Officer
Andrew	Proctor	Information Communications Technology	Command	Head of Technology Services
Section 40	Section 40	Information Communications Technology	Service Delivery & Help Desk	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Analyst
Alison	Fletcher	Information Communications Technology	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Team Manager
John	Blakeman	Information Communications Technology	Operations and Technology - Network	Network Services Team Manager
Philip	Kemp	Information Communications Technology	Operations and Technology - Infrastructure	Senior Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Support Officer
Malcolm	Sanderson	Information Communications Technology	Operations and Technology - Data Centre	Senior Analyst
Stephen	Singleton	Information Communications Technology	Operations and Technology - Data Centre	Senior Analyst
Peter	Paricos	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
Section 40	Section 40	Information Communications Technology	Operations and Technology - Infrastructure	Analyst
David	Holden	Information Communications Technology	Operations and Technology	IT Security Officer
Robert	Wellings	Information Communications Technology	Operations and Technology - Data Centre	Data Centre Services Team Manager
Matthew	Ellsmore	Information Communications Technology	Service Delivery	Service Delivery Manager
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications	Service Delivery	IT Support Specialist

		Technology		
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Systems Support Officer
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Systems Support Officer
Section 40	Section 40	Information Communications Technology	Operations and Technology - Network	Analyst
Keith	Jenkins	Information Communications Technology	Operations and Technology - Network	Analyst
Douglas	Clarke	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Richard	Best	Information Communications Technology	Operations and Technology - Data Centre	Analyst
Steven	Oliver	Information Communications Technology	Operations and Technology - Infrastructure	Infrastructure Services Team Manager
Marc	Williams	Information Communications Technology	Operations and Technology - Network	Senior Analyst
David	Hanson	Information Communications Technology	Operations and Technology - Network	Senior Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Support Officer
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
John	Gillam	Information Communications Technology	Operations and Technology - Infrastructure	Senior Analyst
Martin	White	Information Communications Technology	Operations and Technology	Lead Architect
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	Business Support Officer
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Operations and Technology - Application	Applications Developer
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst

Gerard	Crowley	Information Communications Technology	Operations and Technology - Network	Senior Analyst
Section 40	Section 40	Information Communications	Operations and Technology - Application	Analyst
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	IT Support Specialist
Section 40	Section 40	Information Communications Technology	Service Delivery	Analyst

Name, Telephone Number and email address of your Chief Information Officer

No information held.

Name, Telephone Number and email address of your Chief Technology Officer

No information held.

Name, Telephone Number and email address of your Chief Security Officer

No information held, however Paul Richards holds the role of Information Security Officer

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Telephone 101

4. By contract value can I have details of your top 20 suppliers of ICT services and a brief description of the nature and values of the contracts?

Please see below

Company	Description of Service	Department	Full contract value (rounded to nearest £100)
Telewest Limited	Telephony - Single Telephone Number, Line Rental & Call Charges	ICT Services	£5,700,000
Northgate Information Solutions U.K. Limited	Command & Control (Oasis / IIM)	ICT Services	£4,766,400
Telewest Limited	Managed Fibre Core Network - including installation	ICT Services	£4,672,800
Capita Secure Information Systems Limited	Integrated Communications & Control System (ICCS, DS2000) - Maintenance	ICT Services	£3,300,000
SCC plc	Microsoft Enterprise Subscription Agreement (10,800 Licences)	ICT Services	£2,989,000

Capita Secure Information Systems Limited	Airwave Terminals - Maintenance	ICT Services	£2,500,000
Telewest Limited	Enhanced IP Broadband Service	ICT Services	£1,900,000
Capita Managed IT Solutions	Corporate Servers - Maintenance & Support	ICT Services	£1,744,300
Tensor plc	Physical & Logical Access (PACS) and Temporary Card Issuance Stations (TCIS) - Support and Maintenance	ICT Services	£1,740,700
Home Office	Police National Computer (PNC) System - Subscription	ICT Services	£1,646,800
SCC plc	ICT Commoditised Hardware & Off the Shelf Software (Inc. Personal Computers)	ICT Services	£1,500,000
Oracle Corporation UK Limited	Oracle Licencing - Updates, Licences and Support	ICT Services	£1,352,300
Tensor plc	Automated Provisioning Software - Purchase and Maintenance of	ICT Services	£1,244,700
Maintel Europe Limited	Telephony Network Support Services (PABX)	ICT Services	£938,300
Home Office	Police National Database (PND) System - Subscription	ICT Services	£821,900
Vodafone Corporate Limited	Mobile Telephones (Vodafone) - Line Rental, Call Charges & Handsets	ICT Services	£706,000
Networks First Limited	Data Network Equipment - Maintenance	ICT Services	£571,800
Orange PCS Limited	Mobile Telephones (Orange) - Line Rental, Call Charges & Handsets	ICT Services	£526,000
Vodafone Corporate Limited	PNN3 - CJX Premium National IP Network Service	ICT Services	£470,000
SCC plc	Payroll System (iTrent) - Purchase of and ongoing Support & Maintenance	ICT Services	£466,800