

Contract 1

1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?

BT
VIRGIN MEDIA BUSINESS (TELEWEST)
VODAFONE (FORMERLY CABLE & WIRELESS)

2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

We are only in contract with Virgin (originally contracted as Telewest). Contract renewal date is 01.01.2015.

3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.

Virgin/Telewest from 01.04.2007 to 01.01.2015.

4. Type of Lines- Please can you split the type of lines per each supplier? PSN, Analogue, SIP

DPNSS, DASS, PSTN

5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

BT - DPNSS 2130, DASS 360, PSTN 298

Virgin Media – DASS 630, DPNSS 360

Cable and Wireless – DASS 300, DPNSS 330

Contract 2

6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?

As per Q1

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract

As per Q1

8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.

A review of the ledger for the companies listed as providing the voice circuits (BT/Virgin Media Business/Vodafone (formerly Cable & Wireless) for 2013-14 reveals that WMP have spent the following with each of them in financial year 2013-14

Company	Total Annual Amount (rounded to the nearest £100)	Average Monthly Spend (to nearest £)
BRITISH TELECOM	651,700	54,308
VODAFONE CORPORATE LTD / CABLE & WIRELESS	334,600	27,883
VIRGIN MEDIA BUSINESS	1,433,400	119,450
Total	2,419,700	201,642

Unfortunately the details available on the ledger do not split out what relates to the landline voice spend or other items of the IT infrastructure so we are unable to specifically state landline costs.

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

As per Q3

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

10,000

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

BT-Multidata

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

On BT Onebill for BT
5yr Contract with Multidata until Feb 2018

13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.

The BT details are as per the above as our broadband costs are also included in the figure, this information cannot be provided separately

Company	Total Annual Amount (rounded to the nearest £100)	Average Monthly Spend
BRITISH TELECOM	651,700	54,308
MULTIDATA EUROPE LTD	12,300	1,025
Total	664,000	55,333

14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).

iSDX PBX Early 1990's
Various VOIP implementations from 2006 until 2014

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

This information is available on the following website
[www. bluelight.gov.uk](http://www.bluelight.gov.uk)

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

As above

17. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.

As above

18. Internal Contact: please can you send me there full contact details including contact number and email and job title.

As above