

## 101 CALLS RECEIVED BETWEEN 01/01/2015 - 31/12/2018 - BROKEN DOWN BY CALENDAR YEAR, MONTH AND GRADING

101 calls	APPOINTMENT	EARLY	IMMEDIATE	P1 IMMEDIATE	P2 PRIORITY RESP	P3 PRIORITY INV	P4 SCHEDULED INV	P5 INITIAL INV	P6 NEIGHBOURHOOD	P7 SUPPORT	P8 INTERNAL TASK	P9 CONTACT RESOLUTION	ROUTINE	STA	STAT	STATION RESOLUTION	(blank)	Grand Total
Jan-15	3238	280	27										2087			4464	4	10100
Feb-15	2997	251	11										2095			4478	10	9842
Mar-15	3362	261	20										2305			5114	9	11071
Apr-15	3183	323	19										2540	1		5159	2	11227
May-15	3304	349	23										2447			5179	7	11309
Jun-15	3447	408	18										2707			5924	10	12514
Jul-15	3360	395	18										2772			5877	8	12430
Aug-15	3338	346	22										2494			5480	11	11691
Sep-15	3475	347	20										2342			5207	2	11393
Oct-15	3681	364	19										2724			5431	4	12223
Nov-15	3006	339	13										2521			5408	7	11294
Dec-15	3050	307	18										2361			5198	4	10938
Jan-16	3257	322	15										2315			4805	2	10716
Feb-16	2355	324	21										2408			4620	1	9729
Mar-16	2095	363	20										2598			5222	14	10312
Apr-16	2271	346	19										2673			4709	8	10026
May-16	2541	411	18										2867		1	5350	9	11197
Jun-16	2715	481	20										3053			5255	9	11533
Jul-16	3012	644	26									1	3556			5522	9	12770
Aug-16	2729	616	17										3393			5026	12	11793
Sep-16	3129	613	26										3385			4698	6	11857
Oct-16	3467	704	22					1					3720			4832	6	12752
Nov-16	3153	589	22	1	55	95	247	232	160	47	60	414	2923			4102	27	12127
Dec-16				39	700	1091	1704	1926	1325	253	457	4193	7				51	11746
<b>Grand Total</b>	<b>70165</b>	<b>9383</b>	<b>454</b>	<b>40</b>	<b>755</b>	<b>1186</b>	<b>1951</b>	<b>2159</b>	<b>1485</b>	<b>300</b>	<b>517</b>	<b>4608</b>	<b>62293</b>	<b>1</b>	<b>1</b>	<b>117060</b>	<b>232</b>	<b>272590</b>

101 calls	P1 IMMEDIATE	P2 PRIORITY RESP	P3 PRIORITY INV	P4 SCHEDULED INV	P5 INITIAL INV	P6 NEIGHBOURHOOD	P7 SUPPORT	P8 INTERNAL TASK	P9 CONTACT RESOLUTION	ROUTINE	(blank)	STATION RESOLUTION	Grand Total
Jan-17	26	677	1221	1930	1976	1462	211	466	4142	1	42	1	12155
Feb-17	29	662	1227	1874	2071	1544	160	500	4070	6	53		12196
Mar-17	35	825	1544	2054	2353	2071	183	604	4803	6	48		14526
Apr-17	55	1062	1599	955	3097	2114	172	488	4741	6	68		14357
May-17	59	1330	1892	4	4775	2333	183	558	5349	11	53	1	16548
Jun-17	58	1878	2437	3	4461	2349	200	519	5470	12	37	1	17425
Jul-17	80	2065	3182	1	4308	2532	227	707	5547	11	28	1	18689
Aug-17	77	1823	2944	1	4051	2395	167	522	5540	8	37		17565
Sep-17	76	1864	2807	13	4182	2139	225	753	5123	9	33		17224
Oct-17	73	1971	2894	7	4181	2388	257	698	5567	4	40		18080
Nov-17	86	1775	2161	106	3069	1991	225	861	5616	7			15897
Dec-17	116	1636	1812	229	2201	1575	166	536	5093	2			13366
Jan-18	71	1455	1728	383	2286	1780	216	660	5315	5			13899
Feb-18	78	1465	1080	1711	1565	1590	179	683	4990	5			13346
Mar-18	89	1719	1092	2104	1708	1738	196	716	5795	4			15161
Apr-18	95	1716	1046	2286	1616	2117	188	682	5956	6			15708
May-18	97	2032	1084	2702	1484	2310	164	738	6260	7			16878
Jun-18	97	1955	1070	3014	1096	2259	169	579	5308	10			15557
Jul-18	91	1991	995	3179	1126	2232	174	611	5291	11			15701
Aug-18	100	1733	782	2899	1012	2073	151	579	5332	14			14675
Sep-18	87	1577	723	2531	882	1533	127	590	4417	10			12477
Oct-18	94	1551	778	2498	903	1636	114	742	4961	11			13288
Nov-18	96	1428	858	2648	951	1611	133	749	5203	10			13687
Dec-18	95	1339	855	2348	805	1440	88	667	4943	13			12593
<b>Grand Total</b>	<b>1860</b>	<b>37529</b>	<b>37811</b>	<b>35480</b>	<b>56159</b>	<b>47212</b>	<b>4275</b>	<b>15208</b>	<b>124832</b>	<b>189</b>	<b>439</b>	<b>4</b>	<b>360998</b>