

REQUEST**1 - How many 999 calls have been abandoned in the past five years?**

For clarity, I am looking for figures for each of the following:

- To date in 2018
- 2017
- 2016
- 2015
- 2014

If your data is compiled in a different format, for example, financial year 2016/17, please provide it as you have it recorded and state which months the data set for each year starts and ends.

999 Calls	
Financial Year	Total
14-15	10324
15-16	9507
16-17	15681
17-18	8626
Grand Total	44138

999 Calls abandoned for the period 1st April to 31st March of each year.

2 - How many 101 calls have been abandoned in the past five years?

For clarity, I am looking for figures for each of the following:

- To date in 2018
- 2017
- 2016
- 2015
- 2014

If your data is compiled in a different format, for example, financial year 2016/17, please provide it as you have it recorded and state which months the data set for each year starts and ends.

101 calls	
Financial Year	Total
14-15	45172
15-16	89073
16-17	238421
17-18	171474
Grand Total	544140

101 Calls abandoned for the period 1st April to 31st March of each year.