

We're looking to achieve a state of the union survey. We would be grateful if you could advise us on the following areas of interest

1) Average time* between receipt of section 1 grant application and handing/posting grant certificate to applicant.

= 92 days

2) Average time* between receipt of section 2 grant application and handing/posting grant certificate to applicant.

= 95 days

3) Average time* between receipt of section 1 renewal application and handing/posting renewal certificate to applicant.

= 113 days

4) Average time* between receipt of section 2 renewal application and handing/posting renewal certificate to applicant.

= 93 days

5) Average time* between receipt of a variation application and handing/posting varied certificate to applicant.

= 21 days

6) Average time* taken to complete a suitability assessment following an incident involving a certificate holder.

= 26.24 days

7) Average time* between receipt of firearm transaction notification and entering transaction details into NFLMS.

= 5 days

8) How many service users with pending renewal applications have expired certificates and no temporary certificate in place?

= 0 days

***mean average presented in calendar days from the last 12 months**

Results are for this calendar year so far