

Request reference: 5152_14

1. In each of the last 5 full years how many complaints has your force received about the conduct of police officers?

2009: 1657 cases

2010: 1866 cases

2011: 1705 cases

2012: 1279 cases

2013: 1456 cases

2. In the same period how many of these complaints were upheld? If any were upheld please provide a list of the case and any compensation or payment paid as a result of each complaint – for example 2012 – case 1 - £500

2009: 152 upheld

2010: 175 upheld

2011: 179 upheld

2012: 164 upheld

2013: 128 upheld

3. In each of the upheld or partially upheld cases, what was the resulting action taken against the officer/s concerned?

Year	Management Action	No Further Action	Resigned/ Retired	Not Proven	Unsatisfactory Performance Procedure	Dismissal	Final Written Warning	Written Warning	Management Advice	No Action	Total
2009	65	72	2	-	-	1	3	5	2	2	152
2010	86	75	4	-	2	1	-	3	6	-	177
2011	77	89	-	10	-	1	2	2	4	4	189
2012	70	87	4	1	-	-	-	1	1	-	164
2013	43	83	-	-	-	-	1	-	1	-	128

4. How many complaints during this time were “locally” resolved?

2009: 619
2010: 605
2011: 500
2012: 348
2013: 414

5. How many of complaints during this time included allegation of racism by the officer/s concerned?

2009: 27
2010: 34
2011: 16
2012: 18
2013: 21

6. How many compensation/ damages claims were paid out in each of the last five years, and what was the total in each year?

This information is published on the Freedom of Information disclosure log:

http://foi.west-midlands.police.uk/public-compensation-4644_14/

7. During the last five years has your force paid out any money/ compensation/ damages with regards to the use of a) taser/ electric shock disablement b) pepper/ csa spray – if so how much?

West Midlands Police have not paid any money/ compensation/ damages in regards to the use of taser/ electric shock disablement or pepper/ cs spray.