

1) Is there a dedicated corporate communications / press department in this police force? If not, does your police force share or are in collaboration with another police force?

Yes

2) What is the name of the department(s) that deals with public relations, the press and social media in this police force? And have there been any previous names that this department was known by?

Corporate Communications previously Press and PR

3) When was this department first established?

2012 as Corporate Communications

4) Who has operational control of the department – the Chief Constable or PCC?

The Chief Constable

And is this likely to change in the next year?

The Freedom of Information Act applies to recorded information therefore the Freedom of Information unit are unable to offer opinion, conjecture or speculation.

5) How many people currently work in this department?

There are 37 FTE Staff employed in the whole of Corporate Communications

6) How many people worked in this department in 2004 and 1994?

Not applicable, Corporate Communications was established in 2012

7) What is the yearly budget for this department from 2000-2014?

As above (the budget for 2014 is approximately £1.4million)

8) Which social media / networking websites does your police force use? How many official Twitter accounts and Facebook pages are there for this police force?

MAIN WEBSITE, TWITTER, FACEBOOK, FLICKR, YOUTUBE, INSTAGRAM, SOUNDCLOUD.

AROUND 220 TWITTER ACCOUNTS AND 8 FACEBOOK ACCOUNTS

9) Does your police force have a Press/Media policy? If so, when was the earliest policy first introduced and where can I find a copy of the latest policy?

See attached

10) Does your police force have a digital media / social networking policy? If so, when was the earliest policy first introduced and where can I find a copy of the latest policy?

A copy of the West Midlands Polices' policy on social media for both public and private use can be found on the following website:

[http://www.west-midlands.police.uk/csimages/files/Social and Digital Media_policy_V1_3 -
_FINAL.pdf](http://www.west-midlands.police.uk/csimages/files/Social_and_Digital_Media_policy_V1_3_-_FINAL.pdf)

11) How many complaints have been made between 2005 and 2014 regarding police officers or staff posting inappropriate comments/material online?

=9

12) How many investigations have been conducted / complaints received in relation to the inappropriate disclosure of information to third parties (e.g. press)both through conventional mediums and social media between 2004 and 2014?

There have been 301 investigations, 25 conducts and 276 complaints (for the conducts we are only been able to provide data from 2008)